

## Fiserv Imagesoft Names James "Skip" Smith Sr. Vice President of Product and Technology; Former JPMorganChase Corporate Technology Officer Joins Executive Team

ORLANDO, Fla.--Nov. 3, 2005--Fiserv Imagesoft, a unit of Fiserv, Inc. (Nasdaq:FISV), said James "Skip" Smith recently accepted the position of senior vice president of product and technology.

In this role, Smith has executive leadership responsibility for product direction, planning, assessment and enhancement, as well as customer and technical support for all Fiserv Imagesoft product lines. He holds strategic, fiscal and budgetary responsibility for the entire Imagesoft Product and Technology organization.

Smith joins Imagesoft from JPMorganChase, where he served as corporate technology officer within the Treasury Services Division. In this role, he was charged with leading a global technology organization that supported a series of businesses that generated greater than \$1.5 billion a year in revenue. As a member of the executive management team, he partnered in the development and delivery of tactical and strategic operating plans for this financial services giant.

Prior to joining the senior leadership team at JPMorganChase, Smith was a partner with a management consulting firm focused on delivering project execution and strategy consulting services globally to Fortune 500 clients, primarily in the financial services industry. With PricewaterhouseCoopers, he was the firm-wide technical operations leader who held oversight responsibility for system, network, Internet and Intranet infrastructures.

"Skip brings a unique blend of technical, management consulting and leadership experience that will help us to more effectively align business strategy, achieve management targets and deliver technology improvement initiatives on-schedule and on-budget," said Ron Thompson, president of Fiserv Imagesoft. "This blend of technical, consulting and senior management experience, combined with an ability to focus on the tactical details, brings balance to the requirements of the role and the exciting challenges that lay ahead for our growing organization."

Smith holds a bachelor's degree in computer science from the University of Maryland in College Park, Md.

Fiserv Imagesoft, a unit of Fiserv, Inc., has been providing imaging solutions to the financial services industry since 1989. The organization has maintained industry leadership by building dynamic, real-world, image-based solutions for financial services organizations of all sizes - including banks, thrifts, credit unions, brokerage and mutual fund companies, and service bureaus. Fiserv Imagesoft software is currently used by hundreds of financial institutions and other businesses in the U.S. and abroad. Fiserv Imagesoft is on the Web at www.imagesoft.fiserv.com.

Fiserv, Inc. (Nasdaq:FISV) provides information management systems and services to the financial and health benefits industries, including transaction processing, outsourcing, business process outsourcing and software and systems solutions. The company serves more than 16,000 clients worldwide, including banks, credit unions, financial planners/investment advisers, insurance companies and agents, self-insured employers, lenders and savings institutions. Headquartered in Brookfield, Wis., Fiserv reported \$3.4 billion in processing and services revenues for 2004. Fiserv was ranked the largest provider of information technology services to the U.S. financial services industry in the 2004 FinTech 100 survey by the American Banker newspaper and the Financial Insights research firm. Fiserv can be found on the Internet at www.fiserv.com.