

# Four Credit Unions Select Fiserv for Account Processing

- Portico account processing platform from Fiserv helps increase efficiency and member service for clients
- Credit unions also choose online banking, document imaging, loan origination, bill payment and accounting solutions from Fiserv
- Integration of key value-added solutions and Fiserv leadership position cited as key decision factors

**Brookfield, Wis. August 16, 2011** - Fiserv, Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, and the leading provider of business driven technology solutions for credit unions, announced today that four credit unions have chosen account processing solutions from Fiserv, together with certain integrated products such as products for online banking, document imaging, loan origination, bill payment and accounting.

**Seaport Credit Union**, a \$60 million credit union with 3,800 members in Salem, Mass., selected the Portico<sup>®</sup> platform from Fiserv for its advanced technology and integration to key products that improve member service. Seaport will implement solutions for ATM and debit transactions; Loancierge<sup>™</sup> for loan origination; Reporting Analytics for Portico; eFichency<sup>SM</sup> for document imaging; Virtual Branch<sup>®</sup> for online banking; CheckFree <sup>®</sup> RXP<sup>®</sup> for bill payment; ZashPay<sup>®</sup> for personal payments; Mobile Money<sup>™</sup> for mobile banking; Wisdom<sup>™</sup> for accounting; the MyMoney<sup>™</sup> Facebook application; and AccountCreate<sup>SM</sup> for online account opening.

"Our technology partnership with Fiserv will enable us to leverage a broad range of solutions that will position us to better serve our current members, and grow our business by attracting new members with innovative offerings that make it easy for them to do business with us," said Patricia A. Warren, president and Chief Executive Officer of Seaport Credit Union.

**Cleveland Selfreliance Federal Credit Union** in Cleveland, Ohio, selected the Portico platform for its ease of use and the leadership position Fiserv holds in the credit union community. The \$85 million credit union also added a range of integrated products from Fiserv-including Virtual Branch and eFichency-to broaden services to its 4,400 members.

**Merco Credit Union** in Merced, Calif., also chose Portico to serve its 11,200 members, citing ease of use and integration of other Fiserv offerings as key decision factors. In addition to Portico, the \$76 million credit union will implement Virtual Branch, Loancierge, eFichency and Wisdom.

**Unity Catholic Federal Credit Union** in Parma, Ohio, selected Portico, citing that the solution's advanced capabilities will enable them to offer streamlined services to their 11,000 members. The \$67 million credit union also chose to implement Virtual Branch and eFichency from Fiserv.

"Like many credit unions, these new clients were seeking new ways to streamline their technology operations and improve the member experience," said Albert Ku, segment executive for Credit Union Solutions at Fiserv. "These credit unions have chosen the Portico solution as their foundation because it delivers advanced technology engines in a cost-effective ASP environment that's ideal for a wide range of credit unions."

## **Additional Resources:**

- Fiserv Credit Union Solutions website http://www.creditunions.fiserv.com/
- Fiserv Credit Unions on Twitter http://twitter.com/fiserv\_cu
- Cleveland Selfreliance Federal Credit Union http://clevelandselfreliance.com
- Unity Catholic Federal Credit Union <u>https://www.unitycatholiccu.org</u>
- Merco Credit Union <u>http://www.merco.org</u>
- Seaport Credit Union http://www.seaportcu.org

#### **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit <u>www.fiserv.com</u>

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