

## Caisse Horizon Credit Union Ltd. Selects Acumen from Fiserv

**Brookfield, Wis., February 11, 2010** - Fiserv Solutions of Canada Inc., a subsidiary of Fiserv, Inc. (NASDAQ: FISV), announced today that Caisse Horizon Credit Union of Peace River, Alberta has chosen the advanced Acumen<sup>TM</sup> account processing platform. Caisse Horizon Credit Union chose Acumen based on the need for a core banking system with a solid technology roadmap and the ability to increase efficiencies and automation.

"Rapid change in technology requires investment and commitment. Fiserv has proven with Acumen that it has the skill, ability and scale to drive innovation for its clients," said Bob Carpenter, chief executive officer for Caisse Horizon Credit Union. "In the selection process, we asked staff from every corner of the credit union to evaluate our options from multiple perspectives, from enhancing service to members to ease of use for our staff. Acumen enables our staff to focus on our members needs and in our view is the best choice for Caisse Horizon Credit Union."

"Even though they're the largest provider of financial services technology solutions for credit unions, Fiserv provides personalized service. I feel comfortable knowing I can contact the executive team at Fiserv at any time to discuss the evolving technology needs of our credit union," added Carpenter.

Reliable connectivity, an intuitive interface, scalability and the ability to enhance member service were key selection criteria for the credit union. With Acumen, Caisse Horizon Credit Union can transform its operations using advanced technology that integrates workflows and processes throughout the organization. For example, loan origination and contact management functions are integrated with Acumen, allowing staff to access all member and loan information from within a single system without the costs and delays of managing disparate systems. Caisse Horizon Credit Union will leverage the service bureau delivery option for Acumen.

"We are pleased to welcome Caisse Horizon Credit Union into our rapidly growing client base of Canadian credit unions," said Kevin Sparks, segment executive for the Acumen product line at Fiserv. "Fiserv is the right choice for credit unions who want a long-term technology partner because we are committed to developing and delivering innovative solutions like Acumen that are designed to meet their evolving market demands."

Since January 2008, 12 organizations in Canada have selected Acumen, including three of the country's largest credit unions, with more than \$1 billion in assets each. Available via service bureau, in-house delivery or resource management, Acumen features an open architecture, advanced functionality and superior ease of use that liberates credit unions from the limitations of legacy technology, allowing them to grow freely.

## **About Fisery**

Fisery, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fisery celebrated its 25<sup>th</sup> year in 2009. For more information, visit www.fisery.com.

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