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Clartouch Bank Platform from Fiserv Selected by Multiple Financial Institutions for Real-Time, End-to-End Capabilities

- | Clartouch provides online, real-time solution for account processing
- | Easy-to-use, powerful banking platform enables delivery of a wide selection of integrated products and services
- | Designed to integrate with Fiserv solutions including online banking, document management, source capture, bill payment, relationship management and item processing capabilities

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that nine financial institutions have selected the Clartouch[®] bank platform from Fiserv for account processing, citing real-time transaction capabilities, a high-quality conversion experience and integration with other Fiserv banking solutions as key to their selection.

Clartouch is an integrated, end-to-end solution that delivers real-time capabilities to financial institutions across the country. In addition to new agreements, more than 50 current Clartouch clients have renewed their relationship with Fiserv this year.

"Our selection of Clartouch enabled a move from several disparate systems to a more integrated, seamless solution," said Evan Gottschalk, vice president, Operations, First Federal Savings Bank of Rochester, Rochester, Ind. "Our ability to interact and provide information from our staff to the customer has significantly improved in terms of both speed and accessibility. The strong partnership we've experienced with Fiserv is a valuable additional benefit."

First Federal Savings Bank of Rochester, with \$370 million in assets, selected Clartouch to integrate with its existing Fiserv solutions, including the Accel[™] payments network, Fiserv[®] Clearing Network and solutions for eStatements and Item Processing. Additionally, the bank added the following to its Fiserv solution set: Retail Online[™] for online banking, Mobiliti[™] for mobile banking, Popmoney[®] for person to person payments, CheckFree[®] RXP[®] for bill payment, AML Manager and Fraud Risk Manager[™] for risk mitigation, Branch Source Capture[™] and Teller Source Capture[™] for image capture, Nautilus[®] for enterprise content management, Prologue[™] for financial management, Construction Loan Manager, iVue[®] for business intelligence and Teller and New Accounts for Clartouch for front-line transaction processing, plus solutions for ATM and Debit Processing.

Cullman Savings Bank, another financial institution now operating on Clartouch, has \$216 million in assets and is headquartered in Cullman, Ala. The broad selection of innovative, integrated solutions offered by Fiserv and the real-time capabilities of Clartouch were key differentiators for the bank.

"Our selection of Clartouch was based on a desire to provide our customers with the most current products and technology available within the industry in a timely and cost effective manner," said John Riley, president and Chief Executive Officer, Cullman Savings Bank. "Fiserv has provided superior client service and the team continues to exceed expectations."

Cullman Savings Bank selected a wide array of Fiserv solutions in addition to Clartouch, including Mobiliti for mobile banking, Popmoney for person-to-person payments, the Accel payments network, Branch Source Capture and Merchant Source Capture[™] for check capture, Business Online[™] and Retail Online for online banking, CheckFree RXP for bill pay, Item Processing, Debit Processing, Director[®] for electronic content management, eStatements, Fiserv Clearing Network for image exchange, iVue for business intelligence, and Teller for Clartouch for front-line transaction processing.

In addition to First Federal Savings Bank of Rochester and Cullman Savings Bank, other recent financial institutions to select Clartouch in 2013 include, Bankwell Financial Group, Inc., formerly known as The Bank of New Canaan Financial Group, Inc. (New Canaan, Conn.); Metuchen Savings Bank (Metuchen, N.J.); Schuyler Savings Bank (Kearny, N.J.); Sterling Federal Bank, (Sterling, Ill.); and Wilmington Savings Bank (Wilmington, Ohio). The banks chose additional Fiserv solutions for online banking, mobile banking, payments, document management, source capture, bill payment, relationship

management and item processing capabilities

"Technology is a vital component to competing in today's marketplace, and Fiserv delivers exceptional value to these banks, helping them win market share, generate growth and provide superior customer experiences," said Teri Carstensen, division president, Bank Solutions, Fiserv. "The Cleartouch account processing platform's continued momentum is a testament to the strong relationships we continue to build and the results our clients achieve with Fiserv. The bank platform's real-time capabilities and system integration provide powerful business analytics to help our clients meet their strategic goals."

Fiserv is the U.S. market leader in account processing services with more than one-third of U.S. financial institutions relying on Fiserv for account processing solutions and expertise. Additionally, as the largest independent U.S. check processor, Fiserv handles 1 out of every 5 checks written. Fiserv was recently recognized as the top online and mobile bill payment processor by the Aite Group.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

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