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## **Harrington Unit of Fiserv Health to Administer State of Arizona Plan Offered to State and University Employees and Retirees**

BROOKFIELD, Wis.--Nov. 15, 2004--Harrington Benefit Services, Inc., a unit of Fiserv Health, began administering a portion of the Arizona Department of Administration's new self-funded health care program, Arizona Benefit Options, on Oct. 1, 2004. Branded as "myAZhealth," Harrington-administered plans have already attracted 30,000 state and university employees and retirees, representing approximately 66,000 total members. Harrington has dedicated a new claims and customer service center in Phoenix, employing approximately 60 Arizonans, to serve the Arizona Benefit Options health plan. Harrington also administers benefit plans for the states of Kansas, Oklahoma, and Washington.

Kelly Millender, Harrington's Vice President of Sales, said, "Harrington's major strengths include our experience in implementing large employer health plans, and our ability to interface with multiple vendors and providers. These proficiencies proved to be extremely valuable during the State of Arizona's transition period. We are very optimistic our partnership with the state government will work smoothly for everyone concerned."

In business since 1954, Harrington ([www.harringtonbenefits.com](http://www.harringtonbenefits.com)) is a health plan administrator, providing transaction processes, utilization management, data analysis, and customized cost control solutions to large self-funded employers, insurance companies and health maintenance organizations. Through Fiserv Health, Harrington provides a full array of administration services for self-funded medical, dental, vision and disability plans.

Fiserv, Inc. (Nasdaq:FISV) provides information management systems and services to the financial industry, including transaction processing, business process outsourcing and software and systems solutions. The company serves more than 15,000 clients worldwide, including banks, broker-dealers, credit unions, financial planners, investment advisers, insurance companies and agents, self-funded employers, lenders and savings institutions. Headquartered in Brookfield, Wis., Fiserv reported \$2.7 billion in processing and services revenues for 2003. Fiserv can be found on the Internet at [www.fiserv.com](http://www.fiserv.com).