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Fiserv Announces Asia-Pacific Support Centre for Electronic and Mobile Banking Services

Regional financial institutions will benefit from local implementation, customisation expertise

Brookfield, Wis., September 14, 2009 - Sibos Booth #3C03 - Fiserv, Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, today announced that financial institutions in Asia-Pacific that utilise the company's flagship online banking and mobile banking solutions, Corillian[®] Online and Mobile Money[™], will now be served by a new dedicated support centre. Located in Singapore at the company's regional headquarters, the centre will deliver local implementation and support expertise, complementing similar services already available at Fiserv locations in India and Australia.

Fiserv online and mobile banking solutions are currently used by some of the largest and most innovative banks in Malaysia, Thailand and Australia. The new regional support centre will provide greater access to these and other Fiserv solutions and will provide local support to more financial institutions in the region. Asian banks looking to improve and expand their online and mobile banking capabilities with Fiserv will benefit from the company's local industry knowledge and customisation capabilities.

"The Corillian Online banking solution is a perfect complement to our portfolio of best-of-breed channel solutions. It is highly scalable and adaptable, thus suitable for institutions of all sizes. In addition, it integrates fully with Mobile Money from Fiserv," said Nick Wilde, managing director, Asia-Pacific, Bank Solutions, Fiserv. "Fiserv already has very successful deployments of these world-class solutions in the region and looks forward to extending the offerings to our existing core banking clients and other leading banks."

The number of bank customers utilising the online channel and the number of online transactions in Asia-Pacific has been growing exponentially¹ over the past several years². "As online and mobile banking become increasingly important for financial institutions across Asia, so too does the need to provide delivery and support capability with industry knowledge," said Andy Chanco, head of delivery services, Asia-Pacific, Bank Solutions, Fiserv. "This awareness of local industry practices, cultures and languages along with a competitive cost-base will be paramount to providing our clients with a market-leading solution for their consumer and corporate customers."

The Corillian Online solution provides a standard, pre-configured online banking package for both commercial and consumer banking. The platform is also well-suited as a foundation for highly customised online banking deployments and is widely recognised as the industry's gold standard for security, scalability and flexibility in online banking. Today, Corillian Online powers the Internet banking sites of some of the world's largest banks. The solution is integrated with many vendor and proprietary core banking systems, including the internationally available Signature[™] Bank Platform from Fiserv, as well as other back-end systems on a wide range of technology platforms. Included in the online banking suite are independent modules for multi-factor authentication and fraud detection.

Mobile Money from Fiserv is the industry's most complete mobile banking and payments solution, supporting consumers on all three mobile access modes, offering online and offline enrollment capabilities and integrating with core banking, online banking and electronic payments systems. Mobile Money incorporates technology from M-Com, Inc.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fiserv celebrates its 25th year in 2009. For more information, visit www.fiserv.com.

¹ Financial Insights. #FIN216331. Financial Insights: Asia/Pacific IT Benchmarking Advisory Service: Market Overview. January 2009

² Financial Insights. #FIN210337. Financial Insights: Asia/Pacific Banking Advisory Service: Looking Ahead. January 2008

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