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Fiserv Enables Online Banking Transformation for The Westpac Group

Second largest bank in Australia chooses enterprise-wide Internet banking platform to serve Westpac, St. George and BankSA consumer and business users

BROOKFIELD, Wis., Jul 27, 2010 (BUSINESS WIRE) -- [Fiserv, Inc.](#) (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced today that The Westpac Group, headquartered in Sydney, Australia, has selected online consumer, business banking and corporate services from Fiserv to power the bank's Online Transformation Program. With the digital transformation of financial services well underway, Westpac will bring increasingly more sophisticated online services and tools to its consumer and business customers. A Fiserv client since 1990, Westpac has chosen Corillian[®] Online and Voyager[®] banking solutions from Fiserv to serve retail banking customers, small and medium-sized businesses, and corporate customers across its unique brands (Westpac RBB, St George and BankSA). The Westpac Group is the second largest bank in Australia by market capitalization.

"The Westpac Group intends to provide online banking services that are as unique as our customers," said Bob McKinnon, Group Executive Technology, The Westpac Group. "Today we serve more than two million active online customers and expect this channel to continue to grow. To meet these needs across all customers, we have found a visionary yet proven financial application partner with the best-in-class platform. Fiserv will be a strategic partner as we lay the foundation for the future needs of our multi-branded online banking solution."

The Westpac Group selected Fiserv based on its consistent product leadership in the delivery of customer-centric internet banking services, and its role driving the digital transformation of banking. Fiserv will establish a technology Centre of Excellence in Sydney that will house senior strategists and developers to enable continued growth in the region, and to support the online initiative.

"The Westpac Group truly understands the importance of the online channel as a primary element of their relationship with consumers, business and corporate customers," said Jeff Yabuki, President and Chief Executive Officer, Fiserv. "The Westpac Group's digital vision as a leading global bank will place them squarely at the forefront of online banking. We are combining our experience, expertise and leadership with continued innovation, to ignite a global transformation of online banking for The Westpac Group and financial institutions around the world."

Fiserv and The Westpac Group will collaborate to provide online services through a customer-centric design which will enable customers to drive their transactions through a multi-lingual, customizable user interface and the ability to interface with multiple mobile devices.

Corillian Online features a user interface that combines relevant, actionable information with personal financial management tools to make management of day-to-day financial tasks easier for consumers. The Voyager online business banking services chosen by The Westpac Group employ the same combination of deep functionality and user-centric design.

"Fiserv has provided a broad range of solutions to The Westpac Group for nearly 20 years including account processing, fraud solutions and cheque processing. We are looking forward to partnering with them in their Online Transformation Program," said Nick Wilde, Asia Pacific managing director, Fiserv. "We provide financial institutions access to best-of-breed solutions which keep pace with increasingly sophisticated customer expectations."

Corillian Online and the Voyager online banking platform are both built on a Microsoft foundation. This simplifies the ongoing implementation of new online banking functionalities and facilitates channel integration, and was a factor in the selection of Fiserv technology by The Westpac Group.

About The Westpac Group

The Westpac Group is Australia's second largest bank by market capitalization and employs 37,000 people in Australia, New Zealand and the near Pacific region. It has global assets of approximately \$A601 billion and maintains offices in key

financial centres around the world including London, New York, Hong Kong and Singapore.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit www.fiserv.com.

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