

Fiserv Health Announces New Look and New Approach to Serving the Health Plan Administration Marketplace

MINNEAPOLIS--Dec. 12, 2005--Fiserv Health, a part of Fiserv, Inc. (Nasdaq:FISV), announced today it will combine its individual third-party administration (TPA) businesses into one organization to deliver a single message to the marketplace and create the critical mass needed to be one of the recognized leaders in health care administration. A new logo and design system incorporates each historical brand while emphasizing Fiserv Health.

Health administration services will be placed under the direction of Jay M. Anliker, currently CEO of Wausau Benefits, a Fiserv Health TPA. Anliker will report to Alfred P. Moore, Fiserv Health's chief operating officer. Also reporting to Moore are Bill Howard, executive vice president--markets, who has responsibility for marketing, product development and vertical markets; Mark Campbell, Pharm. D., responsible for Pharmacy Services; Joe Hensley, responsible for Workers Compensation Pharmacy Services; and Elaine Mischler, M.D., chief medical officer.

Jeff Mills, current president of Harrington Benefit Services, will report to Anliker and hold responsibility for all third-party administration, care management and related services. Connie Schweyen will report to Anliker and continue her responsibility for Fiserv Health's business process outsourcing services, including the claim repricing business unit. Individual leadership within each Fiserv Health operating unit remains.

"We wanted to convey through our structure and design the financial strength and stability of Fiserv as well as the flexibility Fiserv Health delivers every day by offering our customers truly tailored solutions," explained Jim Cox, president of Fiserv Health. "Combining our business into one TPA is a logical step that allows us to take advantage of our scale and share best practices. The new design system is warm, inviting and, most importantly, conveys a sense of fresh ideas and approaches. We will build our Fiserv Health brand awareness through consistency and appropriate brand hierarchy. We will build brand value by continuing to deliver the outstanding customer experience each business unit now provides."

The historical brand names of Benefit Planners, Benesight, Commonwealth/ASGI, Harrington, Fiserv Health--Kansas and Wausau Benefits will be retained in the new logo. Backing up the new look is a continuation of recent efforts to leverage capabilities, systems and talent across the individual units to create an institutional presence in the health care administration market similar to that already held by parent Fiserv, Inc. in the banking and financial services industry. Retaining its historical flexibility in the combined TPA is a priority for Fiserv Health, as is zero disruption to current clients. The new structure will allow the company to accelerate the careful deployment of best practices across the organization, investment in powerful technology and commitment of resources to develop innovative and customized solutions to meet customer needs.

Fiserv Health provides a full array of independent health plan management, claims processing and administration services for self-funded medical, dental, vision and disability plans. Fiserv Health has six national brands for health plan administration: Benefit Planners, Benesight, Commonwealth/ASGI, Fiserv Health--Kansas, Harrington Benefits Services and Wausau Benefits. These units offer health plan management, pharmacy benefits management, and business process outsourcing services to self-funded commercial and government employers and health plans. The Fiserv Health group also includes Innoviant, a pharmacy benefits administrator; Avidyn Health, a care management company; ppoONE, a claim repricing and data management organization; JW Hutton, a subrogation and overpayment recovery organization; and Fiserv Health Plan Management, administration, management and consultation services for health plans. Find out more at www.fiservhealth.com.

Fiserv, Inc. (Nasdaq:FISV) provides information management systems and services to the financial and health benefits industries, including transaction processing, outsourcing, business process outsourcing and software and systems solutions. The company serves more than 16,000 clients worldwide, including banks, credit unions, financial planners/investment advisers, insurance companies and agents, self-funded employers, lenders and savings institutions. Headquartered in Brookfield, Wis., Fiserv reported \$3.4 billion in processing and services revenues for 2004. Fiserv was ranked the largest provider of information technology services to the U.S. financial services industry in the 2004 and 2005 FinTech 100 surveys by the American Banker newspaper and the Financial Insights research firm. Fiserv can be found on the Internet at www.fiserv.com.