

## Fiserv PaymentView<sup>™</sup> Provides Critical Enterprise-Wide Payments Monitoring and Reporting

**Brookfield, Wis., February 23, 2009** - Fiserv, Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, today announced that it is implementing its Web-based PaymentView solution in a Southwestern regional bank, to provide proactive monitoring of check processing exceptions throughout the bank's operational workflow.

"In this economically critical time, many banks are seeking to optimize their payments systems to achieve improved operational efficiencies and better mitigate payments risk," said Pat Korb, president of Fiserv Global Payments Solutions. "Fiserv PaymentView addresses our customers' short-term goals of achieving check processing efficiencies, but will also help them attain long-term goals of improving efficiencies across multiple payment channels."

Fiserv PaymentView is a comprehensive, web-based payments monitoring system with a dashboard view across check and Automated Clearing House (ACH) activities. Using PaymentView, financial institutions can address payments processing problems before they become issues thereby driving higher customer satisfaction, reduced customer churn and a more efficient, cost-effective operation. PaymentView is further designed to capture historical payment information to provide adhoc reports which give insights both broad across all payment types and deep within a particular channel.

Additionally, Fiserv PaymentView may aid banks in achieving new fee income with corporate clients by extending the solution to corporate treasurers' desktops to provide greater access to in-flight payments, faster exceptions resolution, and to gain more comprehensive payments trending and analysis tools.

"Gaining increased visibility into payment status provides banks and their corporate customers more data more quickly for managing liquidity and cost and risk management, which can be a significant market differentiator," said Korb.

## **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fiserv celebrates its 25th year in 2009. For more information, visit <u>www.fiserv.com</u>.

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