



## News Release

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For Immediate Release

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## Nest Bank and Fiserv Awarded for Launch of New Digital Payment Methods

*Integration of multiple payments methods receives 2022 Global Retail Banking Innovation Award recognizing the initiative's impact on customer satisfaction, transaction volume, and transaction value*

**BROOKFIELD, Wis. And WARSAW, Poland. January 18, 2023.** [Nest Bank](#), a neo bank based in Poland and one of the most forward-thinking financial institutions in the world, and [Fiserv, Inc.](#) (NASDAQ: FISV), a global leader in payments and financial services technology, were recognized for the successful launch of the bank's integrated digital and alternative payment methods, fueling the bank's digital transformation and enabling new services for customers.

Today Nest Bank customers are benefitting from innovative capabilities such as paying with a phone, watch, miniband or the revolutionary Visa Mobile payment method. Access to these capabilities is increasing customer satisfaction and growing transaction volumes, which contributed to the recent recognition.

The launch of these new digital payment methods helped the bank to fulfil its commitment to continuous development and the enablement of new digital services for its customers. In fact, mobile payment transactions increased by a significant 27.5% in a year time frame, while the value of the mobile transactions increased by 47.1%.

The outstanding results earned the project recognition as [Best New Product Launch of the Year at the 2022 Global Retail Banking Innovation Awards](#) under the Retail Product Innovation Awards category.



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“At Nest Bank, we focus on modern digital services and innovative payment solutions. We do this so that companies can offer their clients services for the 21st century, to support the entrepreneur in running a business, and so consumers can pay in the ways they prefer. That's why we keep improving card handling and introducing new payments. Already today, our customers can use as many as 7 mobile payment methods and pay instantly by card, phone or watch,” says Janusz Mieloszyk, first vice president of the management board of Nest Bank. “This award is a confirmation for us that we have chosen the right direction. The whole team has earned it, and we are not done yet. We have a lot of ideas for innovations and have already been working on some of them,” continued Mieloszyk.

“We're proud to have been chosen as Nest Bank's partner in the field of digital payments because we share common values: a commitment to innovation and excellence and a customer-centric approach,” said Krzysztof Polonczyk, General Manager of Fiserv in Poland. “As Nest Bank continues their digital transformation with Fiserv, we look forward to working hand-in-hand to further revolutionize the payments space in Poland and meet the accelerated demand for the digital ways people want to pay today.”

The 2022 Global Retail Banking Innovation Awards are organized by The Digital Banker and exist to recognize the preeminent banks that blend the best technology and innovation with the power of their people to provide superior customer experience, products, and service – those that are raising the bar in excellence and redefining financial services. Co-judges come from Bain & Company, KPMG, PwC, Ernst & Young and Forrester Consulting.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today – financial services at the speed of life. Learn more at [fiserv.com](https://www.fiserv.com).

### About Nest Bank

Nest is a bank that directs its offer mainly to entrepreneurs. With us, an entrepreneur will not encounter obstacles, but solutions that will help him develop his business. Instead of long queues and a longer list of required documents, we offer him a company loan with a click, an account available 24/7 and a minimum of formalities - and those he must complete he can complete online. From the very beginning, at Nest Bank, we put great emphasis on innovative solutions. Our clients can use BLIK and the most popular mobile payments – Google Pay, Apple Pay, Garmin Pay, Swatch Payor FitBit Pay. More information visit [www.nestbank.pl](https://www.nestbank.pl).



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### About Fiserv

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover® cloud-based point-of-sale and business management platform. Fiserv is a member of the S&P 500® Index, the FORTUNE® 500, and has been recognized as one of FORTUNE World's Most Admired Companies® for 11 of the past 14 years and named among the World's Most Innovative Companies by Fast Company for two consecutive years.

Visit [fiserv.com](https://www.fiserv.com) and [follow on social media](#) for more information and the latest company news.

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