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Fiserv Exceeds 3,000 Clients for Internet Banking

Company Builds on Status as No. 1 Provider of e-Commerce Solutions to Financial Institutions

BROOKFIELD, Wis.--Nov. 4, 2004--Fiserv, Inc. (NASDAQ:FISV) has exceeded 3,000 clients for Internet banking as it continues to build on its status as the No. 1 provider of e-commerce solutions to financial institutions. Fiserv recorded 3,034 clients for Internet banking as of Sept. 30.

Norm Balthasar, Fiserv chief operating officer, said financial institutions see the Internet as a key channel for meeting the needs of consumers as they gain increasing confidence in banking online.

Internet banking continues to enjoy growing popularity, with an estimated 29.2 million American households conducting at least a portion of their banking online in 2003, up more than 300 percent from 1999, according to TowerGroup research. The number of households banking online is projected by TowerGroup to reach 42.5 million by 2007.

"We've moved through many phases with the Internet - from hype to reality and, now, to a growing acceptance," Balthasar said. "Financial institutions want to offer their customers the options of banking in person, over the phone, through the Internet - really, any and every way they choose. Fiserv will be there with the solutions that enable financial institutions to succeed."

Fiserv, Inc. (NASDAQ:FISV) provides information management systems and services to the financial industry, including transaction processing, outsourcing, business process outsourcing and software and systems solutions. The company serves more than 15,000 clients worldwide, including banks, broker-dealers, credit unions, financial planners/investment advisers, insurance companies and agents, self-funded employers, lenders and savings institutions. Headquartered in Brookfield, Wisconsin, Fiserv reported \$2.7 billion in processing and services revenues for 2003. Fiserv can be found on the Internet at www.fiserv.com.