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## **Fiserv Health Offers Center of Excellence for Hospital and Health System Administration and Management**

MINNEAPOLIS, Sep 06, 2006 (BUSINESS WIRE) -- Fiserv Health, a business group of Fiserv, Inc. (NASDAQ:FISV), announced today it has established a Center of Excellence (COE) for the administration and management of hospital and health system benefit plans. The move emphasizes the organization's commitment to understanding the unique needs and issues of this market.

The COE consists of a dedicated team of health benefit professionals who focus on the administration of Fiserv Health provider-based clients. The team is well versed in the unique processes and demands of such clients and adheres to a system of best practices to ensure consistency and efficiency.

"This specialization also allows us to anticipate and develop products and services that reflect market segment shifts and needs before they occur," said Tina Haecker, vice president of Hospital and Health Plan Administration. "We have already created a number of programs and tools that address this market's unique issues."

Such tools include performance indicators and measurements centered on key metrics developed specifically for hospital and health system clients and an education and training program focused on three-tier hospital employee health plan designs and hospital in-house pharmacies. Fiserv Health aligns its services with medical institution goals and capabilities. The organization also offers bilingual capabilities and 24-hour customer service through the effective use of technology and online tools.

### About Fiserv Health

Fiserv Health provides a full array of integrated health plan management, claims processing and administration services for self-funded medical, dental, vision and disability plans. Fiserv Health is able to deliver the flexible service of a benefits administrator with the scale and financial stability of a carrier. Fiserv Health offers health plan management, pharmacy benefits management and business process outsourcing services to self-funded commercial and government employers and health plans. The Fiserv Health group also includes CareGain, a consumer driven health plan software platform; Innoviant, a pharmacy benefits administrator; Avidyn Health, a care management company; ppoONE, a claim repricing and data management organization; JW Hutton, a subrogation and overpayment recovery organization; Third Party Solutions, a workers' compensation prescription company; P2P Link, offering electronic billing and payment between providers and payers in workers comp claims; and Fiserv Health Plan Management, which offers administration, management and consultation services for health plans. Find out more at [www.fiservhealth.com](http://www.fiservhealth.com).

### About Fiserv Inc.

Fiserv Inc. (Nasdaq:FISV), a Fortune 500 company, provides information management systems and services to the financial and health benefits industries. Leading services include transaction processing, outsourcing, business process outsourcing, software and systems solutions. The company serves more than 17,000 clients worldwide and is the leading provider of core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2005 and 2004 FinTech 100 surveys. Fiserv Health provides health plan management, pharmacy benefits management, and BPO services to the managed care market and self-funded commercial and government employers and health plans. Headquartered in Brookfield, Wis., Fiserv reported more than \$4 billion in total revenue for 2005. For more information, please visit [www.fiserv.com](http://www.fiserv.com).

SOURCE: Fiserv Health

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