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IntegraSys Unit of Fiserv Signs New Contracts for Premier Core Solution; Application's Reliability, Scalability Prepare Credit Unions for Growth

FRISCO, Texas--Nov. 11, 2004--IntegraSys, a unit of Fiserv, Inc. (Nasdaq:FISV), recently signed three new credit union customers to its Premier credit union service bureau core processing solution. In addition, 26 credit unions renewed their agreements for Premier in 2004 through the third quarter.

IntegraSys customers newly signed for Premier include:

-- California Adventist Federal Credit Union: A $40 million credit union with 5,100 members, this Glendale, Calif.-based institution completed its conversion to Premier in early October. The contract covers additional IntegraSys products and services, including e-fichency(SM) online reporting and document imaging tool, firewall services, Loan Advantage and the Wisdom™ Financial Management Suite.

-- MRMC Employees Federal Credit Union: Once the conversion to Premier is completed later this year, this Ocala, Fla.-based credit union, which serves 2,100 members and has $7.5 million in assets, will also use IntegraSys' Loan Advantage, e-fichency and firewall services.

-- New Jersey Gateway Federal Credit Union: This Dayton, N.J.-based credit union with $30 million in assets and 5,000 members will also use ATM and eDebit services, Loan Advantage Lending and Virtual Branch® electronic banking from IntegraSys. The transition to Premier was successfully completed in August.

"I know that with the right system, which supports the credit union, its members and employees, we could do our job more efficiently," said Rina Pantano, CEO/president of New Jersey Gateway FCU. "IntegraSys always seems to be ahead of the competition when it comes to technology and new services for our industry."

The new and renewed contracts demonstrate the strong position Premier has established as one of the most commonly used service bureau core application among U.S. credit unions of all sizes. Credit unions signing contracts with IntegraSys during this time period range from $3 million to more than $620 million in assets.

"Premier takes the back office work load off the branch, allowing us the opportunity to offer members better services and to get out and develop relationships with current and future members," said Patricia (Pat) Wheeler, CEO of MRMC Employees FCU and a new Premier customer. "I'm confident that any credit union team that finds themselves at the crossroads of selecting new services will find that Premier and IntegraSys will provide them the extra help needed to move forward."

New Premier version more user-friendly

IntegraSys launched its next generation Premier platform in the second quarter of 2004 with its release of a newly redesigned teller automation application. The new platform uses Microsoft .NET® and Web services technologies, making it one of the most flexible credit union core applications available. The Premier teller automation platform increases efficiency and reduces training costs, and a redesigned member services platform, due for release by early 2005, solidly places Premier among the most reliable, scalable and robust service bureau core applications available.

"Used by credit unions of all sizes, Premier maintains its market-leading position as one of the only credit union core applications built under a service-oriented architecture strategy," said Albert Ku, IntegraSys senior vice president and general manager for the Premier product. "Our goal is to continue to develop Premier as a technology solution that drives efficiency and generates sustainable growth to help credit unions continue to increase their competitive advantage."

Premier's Web-enabled design creates user-friendly and intuitive navigation and allows automatic software updates. Premier's built-in cross-sell and tracking helps make product marketing more effective. Premier supports all of a credit union's service needs - from ATM support to workflow processing to integrated share, loan, accounting and payroll processing systems. The core processing application is the central technology hub a credit union uses to open and manage accounts, process loans and deposits, complete required accounting functions and fulfill other member relationship requirements.

About IntegraSys

Combining a new spirit of innovation with 30 years of industry experience, IntegraSys delivers a comprehensive range of well-integrated systems and services that accelerate credit unions' growth and drive business efficiencies. Whether clients require sophisticated service bureau or in-house technologies, IntegraSys delivers industry-leading technology to help credit unions compete and win in their markets. The IntegraSys suite of products and services includes core processing, loan origination, asset and liability management, ATM and debit card services, Internet banking, lending, and bill payment and presentment services. For more information, visit www.integrasys.fiserv.com.

About Fiserv, Inc.

Fiserv, Inc. (Nasdaq:FISV) provides industry leading information management systems and services to the financial industry, including transaction processing, outsourcing, business process outsourcing and software and systems solutions. The company serves more than 15,000 clients worldwide, including banks, broker-dealers, credit unions, financial planners/investment advisers, insurance companies and agents, self-funded employers, lenders and savings institutions. Headquartered in Brookfield, Wis., Fiserv reported $2.7 billion in processing and services revenues for 2003. Fiserv can be found on the Internet at www.fiserv.com.