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## Credit Union of Southern California Selects Architect from Fiserv to Deliver a Unified Digital Banking Experience

*A unified platform for online and mobile banking with integrated payments capabilities will provide enhanced service and convenience, supporting the credit union's mission to Build Better Lives for their Members*

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ:FISV), a leading global provider of financial services technology solutions, announced today that Credit Union of Southern California (CU SoCal) a \$1.2 billion, 92,000 Member credit union based in Anaheim, has selected the Architect digital banking platform. Architect will enable CU SoCal to deliver a unified digital banking experience, meeting the needs of today's connected consumers and facilitating the growth plans of the credit union. The real-time integration of Architect into the credit union's core account processing platform and the fact that Architect is a hosted solution that does not require extensive onsite support were also key factors in the selection.

Architect enables online, mobile, and tablet banking on a single platform. This facilitates a seamless user experience across channels because information such as transaction history and capabilities such as bill payment are consistent. The credit union's existing CheckFree<sup>®</sup> RXP<sup>®</sup> electronic bill payment and Popmoney<sup>®</sup> personal payment solutions from Fiserv will integrate directly into Architect. In addition, the tight integration of Architect into the credit union's core processing platform will improve work process efficiency and communication to Members.

"As a rapidly growing credit union, we are continually looking for ways to improve Member convenience and service efficiency," said David Hanighen, CIO/CISO, Credit Union of Southern California. "Offering disparate online and mobile banking channels no longer fulfilled the evolving eServices needs of our Members."

During the evaluation process, CU SoCal focused on selecting a vendor that could offer the strongest unified digital experience to Members, regardless of their delivery channel preference. The credit union also required seamless integration with their core account processing platform, and software development tools that would allow them to customize the user experience.

"Architect met our key requirements and offered strong marketing and support tools as well as an active user community for collaboration and education," said Hanighen. "We felt that Architect offered the best middle-tier solution available in the financial services market and we are excited to offer a new and more comprehensive solution to support the sophisticated needs of our growing membership."

"Credit Union of Southern California wanted a flexible solution that can grow with them," said Kevin Schultz, president, Digital Banking, Fiserv. "In a world in which more financial interactions are taking place online or via mobile devices, Architect will allow CU SoCal to deliver a robust digital banking and payments experience that aligns with the way people live and work today."

Because Architect is a hosted solution, CU SoCal will have the benefit of managed hardware, software and disaster recovery services from an industry leading partner. Hosted solutions also offer an opportunity for operational savings while ensuring that Members have access to up-to-date digital banking products and services. Architect is updated with quarterly feature pack upgrades to ensure Members have access to the latest capabilities.

Architect is part of the Fiserv portfolio of digital solutions that enable financial institutions of all sizes to deliver robust digital banking and electronic payments functionality. In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [Fiserv.com](#).

### About Credit Union of Southern California

Founded in 1954 as Whittier Area Schools Federal Credit Union, CU SoCal has a five-star financial rating from BauerFinancial, a nationally recognized independent bank research firm, and was named one of the Best Places to Work for 2016 by the Orange County Register. Today, CU SoCal has more than \$1.2 billion in assets and is dedicated to Building

Better Lives for more than 90,000 Member-Owners through World-Class Service and Convenience. Membership is open to those who live, work, worship, or attend school in Los Angeles County, Orange County, or San Bernardino County. For more information, visit [CUSoCal.org](http://CUSoCal.org).

## About Fiserv

Fiserv, Inc. (NASDAQ:FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE<sup>®</sup> 500 and has been named among the FORTUNE Magazine World's Most Admired Companies<sup>®</sup> for four consecutive years. For more information, visit [Fiserv.com](http://Fiserv.com).

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