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First Federal Savings Bank Selects Integrated Solution Set from Fiserv

- | Cleartouch bank platform provides \$400 million institution with a real-time, secure outsourced banking solution featuring .NET technology
- | Solution set includes online banking, bill pay, EFT and item processing
- | First Federal looks to Fiserv to help achieve growth objectives and drive efficiency

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, announced today that First Federal Savings Bank of Ottawa, Ill., with \$400 million in assets, has completed its implementation of an integrated banking solution based on the [Cleartouch® bank platform](#). Cleartouch from Fiserv is a real-time account processing solution that integrates with an array of Fiserv products to address the retail and commercial banking needs of growing community and mid-sized banks. An online, outsourced solution, Cleartouch offers a hybrid processing environment for both memo-posting and real-time processing.

In addition to the Cleartouch bank platform for account processing, First Federal chose an integrated suite of solutions from Fiserv, including modules from EFT Solutions, Branch Source Capture™, Item and Statement processing, Prologue™ General Ledger and the iVue® for Cleartouch, a business intelligence solution. Future plans include the implementation of Retail Online™, for Internet banking, and CheckFree® RXP® for bill payment.

"The Cleartouch bank platform has the features and functionality First Federal Savings Bank was looking for in a fully integrated core processing solution," said Larry Bartman, senior vice president and Chief Financial Officer at First Federal. "Having now completed our very successful conversion, fully supported by experts from Fiserv, I am sure we made the right choice for a long term technology partner."

"In working with First Federal and aligning our recommendations with the strategic vision for the organization, it was clear they understand the importance of technology and appreciate the advantages of integration," said Tom McBride, president, Cleartouch, Bank Solutions, Fiserv. "We look forward to providing them with the solutions and services that will allow them to achieve their long term strategic goals."

Enabled by the Cleartouch real-time processing environment, hundreds of clients focus on growing customer relationships and delivering the services their customers want, when they want them. The real-time capabilities allow clients to enhance customer service, streamline processes and control costs, fight fraud, and meet growing customer expectations for immediate access to funds and information.

Additional Resources:

First Federal Saving Bank - <http://www.firstfedsavingsbank.com/>

Cleartouch - <http://www.cleartouch.fiserv.com/Cleartouch.htm>

About First Federal

First Federal Savings Bank serves the North Central region of Illinois through 13 locations. As a mutual Savings Bank, First Federal provides superior products and services to build relationships with our communities, customers and employees. Established in 1889, First Federal Savings Bank has been serving the needs of its customers for over 120 years.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more

information, visit www.fiserv.com.

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