



February 17, 2014

Fiserv Shares Servicing Insights at MBA National Mortgage Servicing Conference

- ▮ **Monica Orluk, senior product manager at Fiserv, to speak on panel covering servicing for small and mid-sized companies**
- ▮ **Fiserv to exhibit its loan management solutions in booth #1307**

Brookfield, Wis., February 17, 2014 - [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Monica Orluk, senior product manager, Lending Solutions, Fiserv, will be a panelist at Mortgage Bankers Association's (MBA) [National Mortgage Servicing Conference & Expo 2014](#). In addition to Orluk's engagement, Fiserv is a Platinum Sponsor of the event and will exhibit solutions for loan servicers, including LoanServ™ and LoanComplete™, in booth #1307. The conference kicks off Tuesday, February 18 and runs through Friday, February 21 in Orlando, Fla.

Orluk's panel session, "Servicing for Small and Mid-Sized Companies," takes place on Thursday, February 20, from 2:00 - 3:30 p.m. ET. During the session, panelists will discuss challenges for small to mid-size independent mortgage companies and community banks, such as funding servicing advances, meeting agency net worth requirements, monitoring subservicers and understanding CFPB exemptions for smaller servicers.

"Smaller institutions that want to retain servicing face an array of challenges specific to that segment," said Orluk. "Being armed with innovative ideas and realistic expectations is key to running a successful servicing organization."

During the 90-minute workshop, Orluk will discuss some of the servicing opportunities available and technology considerations such as onboarding tools for loan acquisitions.

Attendees who visit the Fiserv booth 1307 will have the opportunity to see demos of both LoanComplete and LoanServ, and speak with Fiserv experts.

LoanComplete is a new solution suite from Fiserv that efficiently manages life-of-loan processes, captures and retains content, compares and routes data, and tracks documents. Configurable tools allow the lender to view all activities at a glance with critical data extracted for easy comparison. This minimizes loan processing time, improves portfolio value and reduces lender exposure. The LoanComplete product set complements an institution's existing loan origination, loan servicing and regulatory compliance solutions.

LoanServ is an enterprise servicing system that consolidates all of a borrower's consumer loan relationships on a single platform. It automates all loan servicing processes, including integrated default management, collections, and investor accounting for both closed-end and revolving loans.

Fiserv provides solutions for complete life of loan management, from origination through servicing, and is a leading provider of lending solutions in the United States. Fiserv mortgage technology processes millions of loans for diverse residential lenders, servicers and subservicers.

Additional Resources:

- ▮ MBA National Mortgage Servicing Conference - <http://events.mortgagebankers.org/Servicing2014/default.html>
- ▮ Lending Solutions at Fiserv - <http://www.lending.fiserv.com>

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit www.fiserv.com.

For more information contact:

Media Relations:

Wade Coleman
Director, Public Relations
Fiserv, Inc.
678-375-1210
wade.coleman@fiserv.com

Additional Contact:

Karissa Bursch
Public Relations Specialist
Fiserv, Inc.
678-375-4603
karissa.bursch@fiserv.com