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Fiserv Client Bank Zachodni WBK of Poland Recognized for IT Transformation and Popmoney Recognized for Payments Innovation by Retail Banker International

Awards demonstrate Fiserv focus on clients and enabling the delivery of financial services at the speed of life

BROOKFIELD, Wis., June 28, 2016 - [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced its recognition by Retail Banker International (RBI) at the Global Retail Banking Awards 2016. Bank Zachodni WBK won the Best IT Transformation award for an initiative executed in conjunction with Fiserv, while Popmoney: Charitable Giving received commendation in the Best Payment Innovation category.

The Global Retail Banking Awards, held by Retail Banker International, are highly regarded within the industry, highlighting the achievements of organizations that have gone to great lengths to deliver excellence for their customers. Winners of these awards demonstrate outstanding performance and results that were realized throughout the last year.

"Award wins like these demonstrate that Fiserv is at the forefront of innovation, working to provide financial institutions, billers and consumers with technology that successfully delivers financial services that are in step with people's lives," said John Smith, managing director, EMEA, Fiserv.

Further details of the winning entries are included below:

Best IT Transformation - Winner, Bank Zachodni WBK

Following a merger, Bank Zachodni WBK needed to complete a significant data migration to transition new customers and their accounts onto the BZWBK IT infrastructure. With Fiserv as a partner, BZWBK successfully completed the data migration over one weekend, allowing customers to have uninterrupted access to their accounts. The final step was the loading of 1.4 million current accounts along with auxiliary data in less than 20 minutes. Part of the IT transformation was optimizing and transforming business processes and existing systems to offer current and migrated customer a better experience. This also allowed BZWBK to integrate its digital channels for retail customers and SMEs by launching a single internet and mobile platform, as well as centralizing its card management processes and call centers to provide seamless service across channels.

Best Payment Innovation - Commended, Popmoney: Charitable Giving

In 2015, Fiserv launched Popmoney: Charitable Giving, enabling consumers to donate to hundreds of charities directly from their online or mobile banking account. Using Popmoney, consumers can quickly and conveniently donate to a participating non-profit organization, which can be identified using a search feature within the service. The charitable giving capability can be accessed from Popmoney.com, through financial institutions that offer the service, or directly from charity websites via a Popmoney payment button. Information is kept secure throughout the entire transaction process using industry-leading technology. Contributions received using Popmoney are more convenient to process than checks, and more cost-effective than card payments. Unlike other digital payment options, Popmoney: Charitable Giving enables people to donate directly from their bank account. The solution helps align charitable giving with the way people live today.

"Popmoney provides consumers with an easier, faster way to donate to their charity of choice," said Tom Allanson, president, Electronic Payments, Fiserv. "We are honored that RBI has recognized this innovative solution that benefits all parties with a more efficient and cost effective donation process."

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at TheSpeedofLife.com.

Additional Resources:

- 1 Retail Banker International Awards - <http://www.retailbankerinternational.com/latestcomment/winners-of-2016-global-retail-banking-awards-revealed->

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a global leader in financial services technology. Fiserv is a FORTUNE 500 company and this year was honored to be named a FORTUNE magazine's World's Most Admired Company for the third consecutive year. In 2015 the company was recognized among Forbes magazine's America's Best Employers. For more information, visit [Fiserv.com](#).

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