



## News Release

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FOR IMMEDIATE RELEASE

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### **Fiserv Awarded for ‘XCelent’ Service in Watchlist Screening Technology**

*Financial institutions using the technology cite strong Fiserv capabilities*

**BROOKFIELD, Wis., April 1, 2019** – [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that it has won the XCelent Service Award in recognition of the watchlist screening technology and support provided to users of Fiserv anti-money laundering (AML) solutions. The accolade was highlighted in the Celent report, [Solutions for Watchlist Screening: 2018 ABCD Vendor View](#).

“Watchlist screening is one of the most scrutinized areas of AML compliance because it forms a central part of every stage in the compliance chain, from onboarding all the way through to case investigation,” said Neil Katkov, PhD, head of risk and compliance, Celent. “Fiserv was rated highly by clients across a broad range of the criteria we evaluated, standing out as a leading provider overall and the top provider for customer service.”

Clients who use AML Risk Manager from Fiserv to fulfill watchlist screening requirements in retail and corporate banking, asset management, investment banking / brokerage, insurance, and credit card accounts provided across-the-board positive feedback on their implementation experience. They cited the company’s strengths as workflow and case management, availability of list record information, user friendliness and simplicity of operation, holistic view, and ease of integration with Fiserv transaction monitoring capabilities.

“Defending against financial crime, including money laundering and terrorist financing, goes beyond compliance. It is also a key factor in protecting a financial institution’s business and reputation,” said Shawn Holtzclaw, general manager and senior vice president, Fraud, Risk, ECM and Financial Solutions, Fiserv. “We are proud of how our anti-money laundering technology is earning affirmation from our clients and acknowledgment from leading industry analysts.”

Financial institutions face a high degree of scrutiny in complying with requirements for screening against watchlists issued by OFAC, FinCen and other regulatory bodies. AML Risk Manager helps these institutions streamline compliance processes by integrating and automating watch list filtering.



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AML Risk Manager is an anti-money laundering solution providing advanced customer risk profiling, risk scoring, transaction monitoring and know your customer (KYC) capabilities. Built on the award-winning Financial Crime Risk Management Platform from Fiserv, organizations can also easily add other Fiserv financial crime and fraud-related solutions for payment fraud, check fraud and customer risk profiling from a single platform.

This is the second XCelent Service Award earned by Fiserv for AML Risk Manager. In September 2018, Fiserv was named winner of the XCelent Service Award by Celent in the report, [Solutions for Anti-Money Laundering: 2018 Transaction Monitoring ABCD Vendor View](#).

In a world moving faster than ever before, Fiserv helps clients deliver solutions in step with the way people live and work today – financial services at the speed of life. Learn more at [fiserv.com](#).

### Additional Resources:

- Fiserv Recognized with XCelent Award for Transaction Monitoring Solutions - [fiserv.com/resources/xcelent-awards-2018-transaction-monitoring-abcd-vendor-view.aspx](#)
- Fiserv Identified by IDC MarketScape as a Leader in Worldwide Know-Your-Customer Technology - [IDC MarketScape: Worldwide Know-Your-Customer Solutions in Financial Services 2018 Vendor Assessment](#).
- AML Risk Manager - [fiserv.com/risk-compliance/fraud-risk-aml-compliance-management/aml-risk-manager.aspx](#)

### About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences in step with the way people live and work today. For 35 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World's Most Admired Companies® for six consecutive years, recognized for strength of business model, people management, social responsibility and innovation leadership. Visit [fiserv.com](#) and follow on social media for more information and the latest company news.

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