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## Community Bank — Wheaton/Glen Ellyn Selects DNA Account Processing Platform from Fiserv to Deepen Customer Relationships

- Community-focused bank chooses DNA platform from Open Solutions, now part of Fiserv, to gain a comprehensive view of customers across all channels
- Integrated solutions for CRM, loan origination, item processing, account analysis, self-service, EFT and document management to complement DNA platform
- The DNA platform's open architecture and strong business intelligence tools were key factors in the bank's decision

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv](#), Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that Community Bank — Wheaton/Glen Ellyn, based in Glen Ellyn, Ill., has selected the [DNA™](#) account processing platform from Open Solutions, now part of Fiserv, to better serve its 29,000 customers. The \$355 million asset bank cited the platform's tightly integrated complementary solutions, customer-centric architecture and strong business intelligence tools as factors that will help the bank increase efficiency and provide customers with more relevant products.

"We were looking for a platform that could match our commitment to relationship banking and quality service and we found what we were looking for in DNA," said Scott Hamer, president and Chief Executive Officer, Community Bank — Wheaton/Glen Ellyn. "The platform's open architecture will enable us to easily integrate complementary solutions from Fiserv, third-parties and developers of DNAapps™ to create a unified banking platform built around the customer. We'll gain a comprehensive view of our relationships across channels and products for increased efficiency and deeper, more meaningful interactions."

[Recognized by industry leading analysts](#) for its best-in-class technology, user experience and breadth of functionality, DNA from Fiserv is the first open, relationship-centered core banking platform built for global collaboration. The platform employs a real-time, relational data model designed around the person, not the transaction, so that Community Bank — Wheaton/Glen Ellyn staff can securely view complete profiles of their retail and commercial customers by person, product or account. Integrated CRM and business intelligence tools help bank staff offer relevant products and services during the onboarding process and throughout each customer interaction.

With the platform's open .NET architecture, Community Bank — Wheaton/Glen Ellyn can easily enhance DNA with solutions from Fiserv and third-party partners. The bank will also have access to the DNAcreator™ development toolkit, which allows bank IT professionals to create and sell custom core extensions called DNAapps to other financial institutions via the DNAappstore™. DNAappstore is the first online marketplace for core innovation and global collaboration, creating the potential for additional revenue for the bank through shared custom applications.

"With its selection of DNA, Community Bank — Wheaton/Glen Ellyn has demonstrated its commitment to fully understanding its customers' needs and providing quality products through state-of-the-art delivery channels," said Steve Cameron, president, Open Solutions Division, Fiserv. "The platform's open architecture, DNAappstore and full array of integrated solutions will help Community Bank — Wheaton/Glen Ellyn adapt to a changing market without sacrificing the efficiency and customer service benefits of a tightly integrated platform."

To extend the power of DNA further, Community Bank — Wheaton/Glen Ellyn will implement Activity Manager, Open Data, BI Dashboard, Report Writer, Integrator™ and Leadbuilder™ for CRM and business intelligence; Velocity™ for loan origination; Weiland Account Analysis™ for commercial account analysis; Opencheck™: On Demand for outsourced item processing with Merchant Capture and Consumer Capture; tMagic™ for teller capture; Voice Response for telephone banking; Mobile for mobile banking; DNAweb™ for Internet banking; Bill Pay for electronic bill payment; Digital Document for electronic content management and paperless statements; Financial Accounting; Ledger for general ledger accounting; and Accel™ payments network, Debit Processing, and EnFact® Network Services for fraud detection from Fiserv.

### Additional Resources:

- | Open Solutions, now part of Fiserv — [www.fiserv.com/about/brands/open-solutions.htm](http://www.fiserv.com/about/brands/open-solutions.htm)
- | DNAappstore — [www.dnaappstore.com](http://www.dnaappstore.com)

### **About Community Bank-Wheaton/Glen Ellyn**

Community Bank - Wheaton / Glen Ellyn, a subsidiary of Community Financial Shares, Inc. (CFIS), provides financial services to Wheaton, Glen Ellyn and surrounding communities in DuPage County, Illinois. The bank provides demand, savings and time deposits, loans, mortgage loan origination for investors, cash management, electronic banking services, Internet banking services including bill payment, Community Investment Center services and debit cards to individuals, businesses, governmental units and institutional customers. Learn more at [www.cbwge.com](http://www.cbwge.com).

### **About Fiserv**

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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#### **Media Relations:**

Julie Smith  
Public Relations Manager  
Fiserv, Inc.  
412-577-3341  
[julie.smith@fiserv.com](mailto:julie.smith@fiserv.com)

or

#### **Additional Contact:**

Wade Coleman  
Director, Public Relations  
Fiserv, Inc.  
678-375-1210  
[wade.coleman@fiserv.com](mailto:wade.coleman@fiserv.com)

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