

Three Credit Unions Select Fiserv Core Account Processing Platform as Foundation for Digital Growth

Credit unions moving to Fiserv for technology and expertise to meet member needs

BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fisery, Inc.</u> (NASDAQ:FISV), a leading global provider of financial services technology solutions, today announced that three credit unions have selected Fisery to help drive growth, efficiency and deliver an enhanced digital banking experience. Each credit union was looking for a flexible platform with integrated financial services to meet the evolving needs of members in their unique markets.

All three credit unions will convert from their current core processing providers to the Portico[®] platform from Fiserv, with one credit union returning after a decade away. The three credit unions are:

- Montana Health Federal Credit Union, based in Billings, Montana
- Port Conneaut Federal Credit Union, based in Conneaut, Ohio
- Southwest Oklahoma Federal Credit Union, based in Lawton, Oklahoma

In addition to core processing, each will add integrated digital solutions from Fiserv. These include an array of mobile banking, online banking, loan processing and management, card processing and other solutions.

"These three credit unions know that creating better member relationships and experiences leads to growth," said Vincent Brennan, president, Credit Union Solutions, Fiserv. "We are proud to be providing a long-term technology foundation for that effort, including integrated digital solutions that will enhance members' lives with new tools and streamlined access to information."

Montana Health FCU

Montana Health FCU, a \$25.5 million credit union with nearly 3,000 members, sought more robust digital technology to serve members who don't sit at a desk all day.

"We take a thoughtful approach to our technology needs," said Dennis Wizeman, president and CEO, Montana Health FCU. "We have a unique charter of healthcare professionals. They're working 24/7, and they need all the efficiency and access a modern credit union can provide. We're looking forward to partnering with Fiserv to deliver on that need for Montana's healthcare community."

Port Conneaut FCU

Serving more than 4,000 members with \$26.4 million in assets, Port Conneaut FCU chose Fiserv to enable an experience that lets the credit union stand out in a competitive market.

"As we created a strategy to better serve our community and grow our member base, it became clear that we needed to hit above our weight class," said Todd Wilson, president and CEO, Port Conneaut FCU. "Upgrading and unifying our digital services is the first step in a long-term plan to deliver differentiating value and access to our current and prospective members. Fiserv is the partner that brought everything we needed to the table."

Southwest Oklahoma FCU

Returning to Fiserv after 10 years away, the \$93 million Southwest Oklahoma FCU is focused on enhancing digital capabilities to serve its widely dispersed 6,400 members.

"We serve a relatively large geographic area, and a branch isn't always the best option for our members or prospective

members," said Emmett Meraz, president and CEO, Southwest Oklahoma FCU. "Virtual banking, mobile banking and other at-home services are a strategic imperative for us moving forward. Fiserv understood this, and their technology hit the mark from a usability and efficiency standpoint."

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise. Portico is built on a service-oriented, open architecture framework, which enables credit unions to integrate solutions from Fiserv and other technology providers with greater ease and speed.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at <u>fiserv.com</u>.

Additional Resources:

Portico - http://fisv.co/1AYTixY

About Fisery

Fiserv, Inc. (NASDAQ:FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World's Most Admired Companies® for four consecutive years, ranking first in its category for innovation in 2016 and 2017. For more information, visit fiserv.com.

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