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Fiserv Customer Centered Solutions Implements InformEnt for Webster Bank; Data warehouse application used to consolidate core and third-party data

PITTSBURGH, Aug 17, 2006 (BUSINESS WIRE) -- Fiserv Customer Centered Solutions (CCS), a unit of Fiserv Inc. (Nasdaq:FISV), announced today that Webster Bank, N.A., a subsidiary of Webster Financial Corp. (NYSE:WBS), implemented the InformEnt data warehouse solution to consolidate operational reporting, enhance cross-application reporting and provide a robust, enterprise decision-making tool for executive-level management.

Webster Bank, New England's largest independent bank with \$18 billion in assets, has consolidated data that was "siloes" across the organization, automated operational and risk management reporting and enhanced security of the data residing within its organization. Webster accomplished this task with InformEnt, resulting in one robust data warehouse that includes a central data repository, built upon a source-independent, enterprise-wide financial services data model. With this consolidation, Webster is now using its data more effectively to streamline the management of its operations, increase control and security over the information and empower its end users with robust reporting and analytics.

"We are pleased that Webster Bank chose to implement InformEnt because of our experience in integrating third-party and various core systems," said Regis G. Rapp, president of Fiserv CCS. "Webster Bank selected InformEnt because it knew of our reputation for successfully integrating data from across the enterprise for hundreds of financial service institutions of various sizes and business objectives."

"With InformEnt, we have a single view of our operations. We are able to combine and normalize data from many different systems, resulting in a single consolidated reporting system, which is being used to run the business. We've also increased the speed, reliability and efficiency of our management reporting," said John Kershner, chief technology officer for Webster Bank. "InformEnt has enabled us to create a single view of the customer. Over time, we will enhance this view with additional third-party and subsidiary data to drive our customer analytics. These initiatives will help us meet our objectives to increase market penetration, secure additional revenue gains and reduce costs."

"This single view of the customer across the enterprise provides our clients with the necessary analytics to empower their front-end systems and drive their business applications to enable bank employees to make informed strategic decisions," said Stephen Yuran, senior vice president of Product and Channel Strategy for Fiserv CCS.

About Webster Bank

Webster Financial Corporation is the holding company for Webster Bank, National Association and Webster Insurance. With \$18 billion in assets, Webster provides business and consumer banking, mortgage, insurance, financial planning, trust and investment services through 160 banking offices, 308 ATMs, telephone banking and the Internet. Webster Bank owns the asset-based lending firm Webster Business Credit Corporation, the insurance premium finance company Budget Installment Corp., Center Capital Corporation, an equipment finance company headquartered in Farmington, Conn., and provides health savings account trustee and administrative services through HSA Bank, a division of Webster Bank. For more information about Webster, visit the Webster website at <http://www.websteronline.com>.

About Fiserv Customer Centered Solutions

Fiserv Customer Centered Solutions, a unit of Fiserv Inc., provides solutions that enable financial institutions and service providers to drive profit by effectively leveraging information technology. CCS specializes in delivering analytics, business intelligence and sales and service solutions including, but not limited to customer relationship management (CRM), financial management, revenue generation, and operational efficiencies. Please visit Fiserv CCS at www.ccs.fiserv.com.

About Fiserv Inc.

Fiserv Inc. (Nasdaq:FISV), a Fortune 500 company, provides information management systems and services to the financial and health benefits industries. Leading services include transaction processing, outsourcing, business process outsourcing, software and systems solutions. The company serves more than 17,000 clients worldwide and is the leading provider of

core processing solutions for U.S. banks, credit unions and thrifts. Fiserv was ranked the largest provider of information technology services to the financial services industry worldwide in the 2005 and 2004 FinTech 100 surveys. Fiserv Health provides health plan management, pharmacy benefits management and BPO services to the managed care market and self-funded commercial and government employers and health plans. Headquartered in Brookfield, Wis., Fiserv reported more than \$4 billion in total revenue for 2005. For more information, please visit www.fiserv.com.

SOURCE: Fiserv, Inc.

Fiserv Customer Centered Solutions

Lori Long, 412-577-3285

lori.long@fiserv.com

or

Fiserv, Inc.

Mike Muckian, 262-879-5667

mike.muckian@fiserv.com

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