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## New Mobile App Gives Fiserv Clients On-the-Go Convenience

Immediate access to production, delivery and inventory information

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, has expanded access to WC3<sup>®</sup>, its Web client control center, to include smartphones.

WC3 is a sophisticated, web-based tool that enables Fiserv clients to compose document messages at the individual level, manage document content and monitor production status for products including statements, EOBs and credit, debit and prepaid cards. With the WC3 mobile application, Fiserv clients can now monitor and manage production and delivery information including job status, special handling requests, inventory volumes and usage, and mail dates from the convenience of their smartphone.

"Clients appreciate being able to get immediate updates on the production of their customer communications— even when out of the office," said Jorge Diaz, president, Output Solutions, Fiserv. "With the mobile app, clients don't have to fire up their laptop computers to check an order, they simply log onto WC3 from their phones. We've taken the user experience to the next level."

The WC3 mobile application works with the majority of the most popular smartphones, including iPhone<sup>®</sup>/iPad<sup>®</sup>, Blackberry<sup>®</sup> Torch<sup>™</sup>, Android<sup>™</sup> and Windows<sup>®</sup> Phone. To ensure compatibility, mobile access is provided through a secure URL.

The mobile application syncs to the client's desktop, so changes made using one access tool, will be reflected on the other. Clients can also designate "favorites" to quickly access certain files and actions. Overall, the mobile app enables clients to stay connected and keep projects moving from the convenience of their smart phones.

### About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit [www.fiserv.com](http://www.fiserv.com).

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