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Queenstown Bank of Maryland Selects Precision Bank Platform from Fiserv

Enterprise-wide technology solution enables bank to offer a broad range of products and services

Brookfield, Wis., June 16, 2010 - [Fiserv, Inc.](#) (NASDAQ: FISV), the leading global provider of financial services technology solutions, today announced that Queenstown Bank of Maryland has selected the Precision™ bank platform to provide its customers with an advanced, enterprise-wide technology solution. Founded in 1899, Queenstown Bank is a full-service community bank with \$435 million of assets that serves Maryland's eastern shore from eight locations.

Queenstown Bank chose a comprehensive Fiserv solution to be able to match the technology offerings of larger banks while continuing to deliver the high level of personal service that sets it apart from its competitors. The significant account processing upgrade was made to enhance service and efficiency at a growing institution that serves an expanding market, according to Tommy Rhodes, president of the Queenstown Bank of Maryland.

"Because of local decision making and an enhanced use of technology, we expect to give our customers loan decisions very quickly," said Rhodes. "The Precision platform gives us the ability to see a customer's entire relationship with the bank on one screen. The addition of escrow calculations on mortgages for taxes and insurance will be distinct advantages for us, especially in the area of loan originations."

The Fiserv solution for Queenstown Bank includes the Precision bank platform, account processing services and electronic document management, business process management, branch banking and source capture solutions, as well as other Fiserv products. The multi-product implementation for Queenstown Bank of Maryland represents solutions from all five Fiserv core competencies: Processing Services, Customer and Channel Management, Insights and Optimization, Risk and Compliance, and Payments.

"The breadth of the solution we delivered to Queenstown Bank demonstrates the power of an integrated, sophisticated and tested enterprise-wide bank platform," said Mark Blankespoor, general manager of Precision for Fiserv. "The commitment Fiserv has to innovation and customer service were ultimately deciding factors for the bank, and we intend to match and surpass their expectations."

About Queenstown Bank of Maryland

Queenstown Bank of Maryland was founded in 1899 and is the second oldest locally established bank in Queen Anne County. With eight locations serving Maryland's eastern shore, the FDIC-insured bank extends a full range of products and services to its customers. Queenstown Bank of Maryland offers a wide variety of services from personal banking to commercial loans. For more information, visit www.queenstown-bank.com.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Fiserv is ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry. For more information, visit www.fiserv.com.

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