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Fiserv Survey Shows Anti-money Laundering Technology Remains Investment Priority for Financial Institutions

- | Research indicates that the market is moving more actively toward a single platform approach to satisfy both AML and anti-fraud needs
- | According to the survey, firms anticipate increased technology budgets for both AML and fraud detection.

Brookfield, Wis., October 13, 2011 - Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions today revealed a new market survey highlighting key global trends in financial crime risk management.

The research, conducted by AML Services International and sponsored by Fiserv, collated opinions from Anti-Money Laundering (AML) and fraud personnel at financial institutions and other organizations such as regulators and governing bodies. A total of 271 respondents participated in the global survey, with responses from institutions in Asia Pacific, EMEA and the Americas.

The survey results indicated the areas of financial crime of greatest concern to banks are:

- AML
- Card fraud
- Mobile payment fraud
- Internal fraud

In addition to these findings, 54 percent of the aggregate respondents indicated that a one platform solution or vendor approach is preferred to satisfy the anti-fraud and AML needs of both transaction monitoring and case management. This sentiment appeared particularly strong in EMEA with 79 percent of respondents agreeing that one platform is more effective than separate point solutions when conducting transaction monitoring. A slightly smaller percentage, 46 percent, said that a single platform approach is needed to address customer on-boarding.

The convergence of financial crime prevention operations emerged as a predominant theme, even though internal structures are not necessarily in place yet within financial institutions to execute on this theme. Of those surveyed, 49 percent indicated that the most likely benefits resulting from the convergence of financial crime risk management systems would be the improved detection of money laundering and fraud and increased process streamlining.

"The increase in volume and complexity of financial crimes is driving financial institutions to look more closely at their operations in order to be more accurate and efficient in the processing and detection of these crimes," said John Filby, president, Risk and Compliance, Fiserv. "Inefficient operations are a drain on resources for many financial institutions. As a result we are getting increasing demands for technology that moves financial crime prevention onto a single platform to address increasing threats from money laundering and fraud."

As a technology provider, Fiserv was particularly interested to learn that 56 percent of firms anticipated technology budgets for AML and fraud detection to increase in the next year.

A core competency of the company, Fiserv offers a unique breadth of Risk and Compliance solutions to help clients optimize usage and return on capital by making risk transparent and actionable within their organization. Solution areas include Financial Crime Risk Management, Financial Risk Management, Financial Performance Management and Financial Control Solutions. Fiserv is ranked #1 in North America and #4 overall in the annual Chartis RiskTech 100TM.

To read the full executive report summary please visit <http://bit.ly/qY1x16>.

Additional Resources:

- | Financial Crime Risk Management from Fiserv - www.financialcrimerisk.fiserv.com

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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