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Telhio Credit Union Selects DNA from Fiserv to Expand Business Lending and Drive Growth

- | Credit union upgrades technology foundation to implement innovative business lending programs, achieve operational efficiencies, and meet the needs of members' fast-moving financial lives
- | Credit union leaders cite advanced technology, ease of customization, scalability and best-of-breed solutions as key factors in selecting Fiserv
- | DNA platform will speed account opening and lending processes while providing 24/7 real-time processing and a 360-degree view of member relationships

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Telhio Credit Union, a \$548 million asset credit union based in Columbus, Ohio, has selected the [DNA](#)[®] account processing platform and integrated solutions from Fiserv to support its goal of becoming a \$1 billion credit union in the next few years.

One of the largest Small Business Administration (SBA) credit union lenders in Ohio, Telhio was seeking a core account processing platform that will enable the credit union to set up and support a wide range of business lending programs, streamline its account opening process, eliminate time-consuming manual tasks and deliver a superior experience to its 46,000 members. They also wanted a platform built on the latest technologies that could adapt to their changing needs, from a provider with a proven track record and a strong portfolio of solutions.

"After looking carefully at several core platforms, Telhio selected DNA because it was the only choice that offered the modern technology, the integrated solutions, the business lending flexibility and the openness that we need to take us to \$1 billion in assets and beyond," said Leslie Bumgarner, president and CEO, Telhio Credit Union. "Other things that set DNA apart for us were the DNAappstore, which immediately lets us add user-developed features and capabilities to the core, and the genuine interest that the Fiserv team showed in our business."

In addition to DNA, Telhio will add a host of best-of-breed integrated solutions from Fiserv including a suite of CRM and business intelligence solutions for DNA, Prologue™ Financial Accounting Services, Next Multi-Channel Marketing, tMagic™ for DNA teller capture, Verifast™ teller-line authentication, WireXchange[®] wire transfer, ConvergeIT[®] IVR, Wisdom™: 5300 Call Report Assistant, Funds Transfer Pricing, and several DNAapps™.

"As an innovative and fast-growing credit union, Telhio is utilizing best-in-class technology to drive a superior experience for its members," said Mark Sievwright, president, Credit Union Solutions, Fiserv. "Through its new partnership with Fiserv, Telhio will drive growth and be able to execute against its powerful business lending strategy by leveraging the flexibility and efficiency of the DNA account processing platform with other market-leading Fiserv solutions."

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise. DNA is the first open, core banking platform built for collaboration and has been [recognized by industry-leading analysts](#) for its technology, user experience and breadth of functionality.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at TheSpeedofLife.com.

Additional Resources:

- | DNA from Fiserv - www.fiserv.com/dna-cu
- | DNAappstore from Fiserv - www.dnaappstore.com

About Telhio Credit Union

Founded in 1934, Telhio Credit Union is a not-for-profit, full-service financial institution cooperative that has safely and soundly served central Ohio for over 75 years. Telhio has served its members and its community by promoting financial accessibility through extraordinary service and innovative financial solutions. The credit union has been the largest SBA credit union lender in Ohio for three consecutive years. For more information, visit www.telhio.org.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE® magazine's World's Most Admired Companies and Forbes magazine's America's Best Employers. For more information, visit www.fiserv.com.

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Media Relations:

Ann Cave
Director, Public Relations
Fiserv, Inc.
678-375-4039
ann.cave@fiserv.com

Additional Contact:

Elizabeth McMillan, APR
Director, Corporate Communications
Fiserv, Inc.
678-231-3443
elizabeth.mcmillan@fiserv.com

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