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Members Credit Union Selects XP2 from Fiserv for Account Processing

- | North Carolina-based Members Credit Union chose Fiserv technology platform and additional products to boost efficiency and customer experience
- | 360-degree member views and tight integration of multiple products and services cited as key decision factors
- | The credit union also chose LynxGate and ConvergeIT: IVR from Fiserv for switch gateway processing and interactive voice response

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions and the leading provider of business driven technology solutions for credit unions, announced today that Members Credit Union, a \$232 million institution serving more than 50,000 members in Winston-Salem, N.C., has selected the XP2[®] account processing solution from Fiserv. The credit union cited the ability to integrate multiple products and services with XP2 as an important factor in its decision to choose Fiserv.

"XP2 was simply technologically superior to other solutions we considered. The way the system shows all member account relationships through a 360-degree view is just one example of how this modern account processing platform provides the technological support that can help us drive efficiency and improve member service," said Jack Braswell, Chief Executive Officer, Members Credit Union.

Leaders of the credit union also said the XP2 account processing solution offers advanced architecture and Internet-based technologies that will give them flexibility to evolve their business to meet market changes. Members Credit Union will also implement LynxGate[®] for switch gateway processing and ConvergeIT[®]: IVR for interactive voice response, which it says will add new features and functionality to enhance members' service experience.

"With its advanced technology and established integration for a broad range of our solutions for card services, online banking and more, XP2 demonstrates the Fiserv goal to deliver an enterprise-wide solution for financial institutions from a single technology provider," said Naseer Nasim, segment executive for XP2, Credit Union Solutions, Fiserv. "Fiserv provides Members Credit Union and other organizations like it with a total solution to support its business goals."

XP2 from Fiserv is a proven choice in account processing for credit unions featuring a Microsoft[®] .NET Framework architecture that is open at every tier and a member-centric design backed by an IBM[®] DB2 relational database. With scalable technology and established interfaces for a broad range of enterprise solutions, XP2 supports credit unions' growth and drives operational efficiency. XP2 is available via service bureau, in-house delivery or facilities management.

Fiserv is the U.S. market leader in account processing services for financial institutions. One in three U.S. financial institutions rely on Fiserv for account processing solutions and expertise.

Additional Resources:

- | Credit Union Solutions at Fiserv — <http://bit.ly/xcR1QY>
- | Credit Union Solutions at Fiserv on Twitter — <http://bit.ly/x8gpYt>
- | Members Credit Union — <http://bit.ly/xFPBuY>
- | Account Processing Solutions at Fiserv — <http://bit.ly/z8jrrY>

About Members Credit Union

Members Credit Union has been providing personal financial services to its members since 1953. The credit union is a full-service, not-for-profit financial institution providing more than 470 companies with financial services for their employees with administrative offices in Winston-Salem, NC, and 18 branches throughout North Carolina. www.memcu.com.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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