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Tech Credit Union Selects XP2 from Fiserv for Account Processing

- | Indiana-based credit union chooses Fiserv platform for advanced technology and premium integration to value-added solutions
- | Superior service and member experience, thanks to access to relationship data, cited among benefits
- | Financial accounting, debit card processing and interactive voice solutions from Fiserv among products serving Tech Credit Union

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions and the leading provider of business driven technology solutions for credit unions, announced today that Tech Credit Union, a \$305 million institution serving nearly 43,000 members in Crown Point, Ind., selected the XP2[®] account processing platform. Tech Credit Union selected XP2 from Fiserv based on the solution's advanced technology and functionality to support its goals for increasing operational efficiency and enhancing member-service.

"The level of Fiserv investment in XP2 is impressive, and the functionality is indicative of that commitment," said Mike Hussey, Chief Executive Officer, Tech Credit Union. "The integration that XP2 offers with all functional areas in our credit union meets our needs and exceeds our expectations. Our staff will have improved access to all member relationships as well as the ability to better analyze member data to offer relevant products and services."

In addition to XP2, Tech Credit Union will implement Wisdom[™] for financial management and ConvergeIT[®]: IVR for interactive voice response. The credit union will also take advantage of the Integrated DesktopSM feature from Fiserv, which delivers tight integration between XP2 and its existing debit card processing solution from Fiserv to deliver more immediate access to member profiles and enhanced service capabilities.

"XP2 is a proven solution with the efficiency-boosting technology and dedicated support staff necessary to help Tech Credit Union, and other institutions like it, achieve their goals for service and efficiency," said Naseer Nasim, senior vice president, Credit Union Solutions, Fiserv. "XP2 from Fiserv provides a total account processing solution with the ability to interface with the broad and ever-growing list of value-added technologies needed to remain competitive in today's financial services marketplace."

XP2 account processing platform from Fiserv features a Microsoft .NET architecture that is open at every tier and a member-centric design backed by an IBM[®] DB2 relational database. With scalable technology and established interfaces to a broad range of enterprise solutions, XP2 supports credit unions' growth and drives operational efficiency. XP2 is available via service bureau, in-house delivery or facilities management.

Fiserv is the U.S. market leader in account processing services for financial institutions. One in three U.S. financial institutions rely on Fiserv for account processing solutions and expertise.

Additional Resources:

- | Credit Union Solutions at Fiserv - <http://bit.ly/xcR1QY>
- | Follow Credit Unions at Fiserv on Twitter - <http://bit.ly/x8gpYt>
- | Tech Credit Union — <http://bit.ly/ypm4Q8>

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry. Fiserv is driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For six of the past eight years, Fiserv ranked No. 1 on the FinTech 100, an annual international

listing of the top technology providers to the financial services industry. For more information, visit www.fiserv.com.

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