Fiserv Deepens Clover and BentoBox Integration to Unify Restaurant Operations

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Clover® and BentoBox's continued integration empowers restaurants to seamlessly bridge online and offline services, creating a unified operating experience that leverages data to enhance operational efficiency, boost revenue potential, and cultivate customer loyalty

BROOKFIELD, Wis., October 3, 2023 – Fiserv, Inc. (NYSE: FI), a leading global provider of payments and financial technology, today announced deeper integrations between the Clover point of sale and business management platform and the BentoBox Marketing & Commerce Platform. In addition to an existing Online Ordering integration, the Clover platform now seamlessly integrates with more BentoBox solutions including Catering, Reservations, Kiosk, and Menu Management. Together, Clover and BentoBox offer restaurants an all-in-one technology solution that unifies the in-person experience with the online restaurant. Further, the integrations will help restaurant operators deliver seamless hospitality experiences to diners while simultaneously implementing more efficient processes for operators.

The Clover platform now integrates with the following BentoBox Marketing & Commerce Platform solutions:

- **Reservations:** Once the table status is updated in the Clover platform, the reservation status is also automatically updated. So, when a check is paid with Clover, the next reservation is automatically notified that their table will be ready soon and they should go to the host stand. This maximizes staff efficiency by eliminating the need for manual updating of table status and manual notification to reservation diners, ultimately creating a better diner experience as they get to their reserved table on time.

- **Catering:** Online catering orders will flow through the Clover platform, so operators can see and centrally manage all orders—on-premise, online, and catering—in one place. With this integration, restaurants will be able to pull one report fo data insights about their diners and their business, creating a single source of truth that unifies staff in the front and back of house.

- **Menu Management:** Operators will have a single source of truth for their menus. If they update their menu through the Clover platform, it will also update the menu on their website or update the menu item for online ordering, Kiosk, or catering.

- **Kiosk:** The existing Kiosk that includes Clover payment processing and Samsung hardware is now powered by BentoBox software that allows diners to place orders via the interactive display. Diners can also pay at the Kiosk using a Clover Flex 3, with no restaurant staff required.

"As restaurants continue to evolve in an increasingly digital marketplace, they require partners who provide purposeful technology designed to meet the needs of both the business and the customer," said Dan Bjerke, Global Head of Clover. "Integrating Clover and BentoBox solutions help to ensure smoother, simpler day-to-day operations and the ability to further tap into omnichannel capabilities."

"It's more important than ever for restaurants to create seamless technology experiences for their staff and customers, from the moment diners look at the restaurant online to when they pay their check at the table," said Krystle Mobayeni, Founder of BentoBox and Head of Restaurant Solutions at Fiserv. "We're thrilled to deepen our integration with Clover as we work to simplify restaurant operations for businesses everywhere–enhancing operational efficiency, boosting revenue potential, and cultivating customer loyalty in the process."

Clover is a complete business management system enabling businesses to maximize their operating efficiencies, grow their customer base, and accept customer payments. Businesses using Clover can accept payments of any type, including Apple Pay®, Google Pay®, Samsung Pay®, contactless credit or debit cards, and other digital wallets. As a point-of-sale platform for merchants, Clover processes over $234 billion in payments each year.

BentoBox, the 2023 Restaurant Technology Partner of the James Beard Foundation, empowers thousands of restaurants to deliver on their mission of hospitality. With the BentoBox Marketing & Commerce Platform, restaurants are able to unify their technology into an all-in-one commerce engine that delivers a seamless guest experience, a better operator experience and sustainable growth. The Platform enables restaurants to build their online presence, diversify revenue, engage with diners and increase operational efficiency through websites, ordering, reservations, marketing tools and more.

For more information on Clover and BentoBox's integration, please visit https://www.getbento.com/products/pos-clover/.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover® cloud-based point-of-sale and business management platform. Fiserv is a member of the S&P 500® Index and one of *Fortune*® World's Most Admired Companies ™. Visit fiserv.com and follow on social media for more information and the latest company news.

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