



## Jean Johnson of Fiserv Recognized as a Strategic Leader with WeQual Award

May 30, 2023

**BROOKFIELD, Wis., May 30, 2023** – Jean Johnson of [Fiserv, Inc.](#), a leading global provider of payments and financial services technology, has been named the winner of the Strategy category of the [WeQual Awards, The Americas 2023](#). Johnson was awarded following an assessment that evaluated her leadership, strategic planning, resilience, integrity, emotional intelligence, approach to equality, and business knowledge.

As Senior Vice President and General Manager of PNC Merchant Services at Fiserv, Johnson is among the company's most senior leaders. She has profit and loss responsibility for a significant line of business and is responsible for the payment processing experiences of 100,000 small businesses and enterprise clients. Johnson has displayed leadership through COVID-19, Paycheck Protection Program loan initiatives and shifting consumer behaviors. This includes overseeing double-digit compound annual growth rates for the company's eCommerce platform and launching award-winning alternative payments and wallet offerings.

"Jean is an inspiring leader and key contributor to the success of our clients, thoughtfully considering the impact and strategic value of every opportunity," said Suzan Kereere, Head of Global Business Solutions at Fiserv. "She is passionate about supporting women and minorities in the industry, championing those who can benefit from her wealth of experience, and is richly deserving of this recognition."

To win the WeQual Award, Johnson was interviewed by a global CEO who noted "Jean's strong and decisive leadership, combined with her belief in collaboration, sets her apart. Her strategic vision and commitment to diversity and inclusion make her an outstanding leader."

Katie Litchfield, Founder of WeQual said "Jean demonstrates all of the attributes we look for when seeking to identify and showcase women reporting into their Executive Committees. We congratulate Jean and welcome her as a lifetime member of WeQual Global."

Johnson began her career as an investment banking analyst at Morgan Stanley before developing strategic planning and process insights at PepsiCo. She has worked for consumer internet companies including Netscape, EarthLink, and Excite@Home. At Victoria's Secret, she led the customer experience practice for its multi-billion-dollar direct-to-consumer website. Johnson is a graduate of Spelman College and Stanford University Graduate School of Business.

The WeQual Awards are the only business awards which celebrate the achievements of senior executive women who have the leadership traits for future C-suite positions. The WeQual Awards are unique in that each category winner is determined by one of a prestigious panel of eight global CEOs. For The Americas 2023 chapter, finalists were judged by Executive Interviewers, which included the CEOs of Moody's Corporation, Sanofi, and CGI Inc, amongst others. To reach the finals, applicants completed a reflective and challenging assessment, which is then anonymized and externally scored.

### About WeQual

The WeQual mission is to achieve 50/50 gender equality at the top of the world's largest companies. WeQual was founded by Katie Litchfield in 2019 and has grown to become a multi-faceted vehicle to increase equality and diversity within the world's largest organizations. This is done through the WeQual Awards, WeQual Global membership and consulting services.

### About Fiserv

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover® cloud-based point-of-sale and business management platform. Fiserv is a member of the S&P 500® Index and one of *Fortune*® World's Most Admired Companies™. Visit [fiserv.com](#) and [follow on social media](#) for more information and the latest company news.

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