

# Restaurants Have a New Affordable and Flexible Delivery Option with Launch of Clover Online Ordering with Delivery

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Restaurants using the Clover point-of-sale and business management platform now have a convenient way to offer cost-effective delivery

**BROOKFIELD**, **Wis. – November 10, 2021** – Addressing the growing needs of restaurants for cost-effective delivery options, <u>Fisery. Inc.</u>, (NASDAQ: FISV), a leading global provider of payments and financial services technology solutions, introduces Clover® Online Ordering with Delivery, which provides flexible food delivery services with direct menu management, order and payment processing and reporting through the Clover platform.

Clover Online Ordering with Delivery enables restaurants to increase order volume and revenue by extending online ordering to customers who want to have food delivered from their favorite restaurants in addition to supporting pick-up, curbside and dine-in options. Menu management, ordering, payments and reporting are all processed through the Clover platform, giving restaurant owners more control and flexibility. Through their Clover dashboards, restaurants can set the minimum order amount to qualify for delivery with a flat fee of \$6.99 per order. These fees can be partially or completely charged to customers. Orders are dispatched via DoorDash Drive, DoorDash's white-label fulfillment platform.

"Consumers' growing appetites for delivery of restaurant food have led a growing number of small and independent restaurants to evaluate their long-term options for supporting this type of service," said Don Apgar, director of the Merchant Services Advisory Service at Mercator Advisory Group. "A solution that provides restaurant operators with greater control enables them to be much more competitive in today's market, while also minimizing the costs of offering food delivery."

Available to all Clover restaurant users, it is easy to sign up and set up Clover Online Ordering with Delivery through the Clover online ordering hub. Clover Online Ordering with Delivery can be easily integrated and processed through all Clover POS platforms.

"Our customers came to expect food delivery service, so we had to find a way to provide it," said Jim Chojnicki, owner of Luigi's Pizzeria & Catering in East Amherst, New York. "Clover Online Ordering with Delivery offers us cost-effective pricing options and we don't have to worry about hiring our own drivers, so it enabled us to offer a delivery service to our customers and to stay competitive."

The launch of Clover Online Ordering with Delivery expands the delivery options already available to Clover users, including a <u>direct integration into GrubHub</u> announced earlier this year.

"When it comes to online ordering and food delivery, both customers and restaurants appreciate having a variety of options," said Jeff Dickerson, Head of Clover at Fiserv. "Clover Online Ordering with Delivery offers an additional way for restaurants to meet the demand for food delivery services with cost-effective and flexible pricing options."

Clover is a complete business-management platform enabling businesses to maximize their operating efficiencies and grow, while allowing customers to pay using a debit or credit card or via mobile payment options such as Apple Pay®, Samsung Pay®, and Google Pay®. As a point-of-sale platform for merchants, Clover processes \$180 billion in annualized payment volume.

#### **Additional Resources**

- Clover clover.com
- Clover Online Ordering with Delivery clover.com/delivery

#### **About Fisery**

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover® cloud-based point-of-sale solution. Fiserv is a member of the S&P 500® Index and the FORTUNE® 500, and is among FORTUNE World's Most Admired Companies®. Visit fiserv.com and follow on social media for more information and the latest company news.

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For more information contact:

### Media Relations:

Chuck Meyers
Director, Communications
Fisery, Inc.
470-508-6098
chuck.meyers@fisery.com

## **Additional Contact:**

Ann Cave Vice President, External Communications Fiserv, Inc. 678-325-9435 ann.cave@fiserv.com

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