



Syracuse Fire Department Employees Federal Credit Union is the 1000th Financial Institution to Offer Zelle®

June 17, 2021

New York credit union offers a fast, safe and easy way for firefighters, police officers and their families to send money to those they know and trust

SYRACUSE, N.Y. (June 17, 2021) – Syracuse Fire Department Employees Federal Credit Union is offering its members a fast, safe and easy way to send money digitally with Zelle®. Today, more than 6,000 members have access to Zelle® via online banking or in the credit union's mobile app. The credit union is the 1000th financial institution to offer Zelle®.

"Our members have jobs that are anything but 9 to 5, and need to be able to send money quickly and easily, at the time and place that is most convenient for them," said Andrea Thune, CEO of Syracuse Fire Department Employees Federal Credit Union. "Zelle® lets them send money right from their credit union accounts, with delivery to the recipient usually complete in just minutes."

Money sent with Zelle® goes directly from one bank account in the U.S. to another, using only a recipient's email address or U.S. mobile number. Funds are typically available within minutes when both parties are already enrolled with Zelle®.

"Zelle® turned four years in June, and what better way to celebrate than welcoming our 1,000th financial institution to the network," said Al Ko, Chief Executive Officer at Early Warning Services, LLC, the network operator of Zelle®. "For more than 70 years, Syracuse Fire Department Employees Federal Credit Union has served local first responders with financial services, and it is an honor for Zelle® to now be a part of that experience."

Syracuse Fire Department Employees Federal Credit Union is offering Zelle® via [Turnkey Service for Zelle®](#) from Fiserv, which optimizes the path to go live so that banks and credit unions can get their customers and members using Zelle® faster than ever before. Fiserv enables Zelle® for more than 600 financial institutions.

"Consumers are embracing the speed, convenience and security of real-time payments, and financial institutions are ready to deliver," said Matt Wilcox, President, Digital Payments and Data Aggregation at Fiserv. "We're proud to be part of this milestone as Syracuse Fire Department Employees Federal Credit Union enables their hard-working members to take the next step in their digital payments journey."

The Zelle Network® includes financial institutions of all sizes. Consumers who are not enrolled and receive a payment notification or a request for payment can enroll through their financial institution or by downloading the Zelle® app if their financial institution does not offer Zelle®. Consumers should only use Zelle® to send and receive money with friends, family and people they know and trust.

Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license.

About Syracuse Fire Department Employees Federal Credit Union

The Syracuse Fire Department Employees Federal Credit Union was chartered on March 24, 1950. Over the past 60 years we have grown to offer a full array of products and services to not only meet, but exceed our members financial needs. We are currently over 6,000 members strong.

About Zelle®

Brought to you by Early Warning Services, LLC, an innovator in payment and risk management solutions, Zelle® makes it fast, safe and easy for money to move. The Zelle Network® connects financial institutions of all sizes, enabling consumers and businesses to send fast digital payments to people they know and trust with a bank account in the U.S. Funds are available directly in consumer bank accounts generally within minutes when the recipient is already enrolled with Zelle®. To learn more about Zelle® and its participating financial institutions, visit <http://www.zellepay.com>.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover® cloud-based point-of-sale solution. Fiserv is a member of the S&P 500® Index and the FORTUNE® 500, and is among FORTUNE World's Most Admired Companies®. Visit [fiserv.com](https://www.fiserv.com) and [follow on social media](#) for more information and the latest company news.

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