



Nest Bank Moves Card Program to Fiserv, Will Add Online Issuing

March 12, 2021

Brookfield, Wis. and Warsaw, Poland -- March 12, 2021 – Nest Bank is continuing their digital development and enabling the introduction of new services to customers with the selection of First Data Polska S.A., now Fiserv, as its new provider of payment card outsourcing services. Fiserv, a leading global provider of payments and financial services technology, will provide comprehensive management and service of the bank's debit and credit card programs, including traditional and online card issuing and fraud monitoring.

The bank will be one of the first in Poland to offer online card issuing, which facilitates the issuance of a fully functional virtual payment card within seconds. At the same time, it will be possible to manage the full life cycle of the card, including real-time activation, limit changes or card cancellation.

"We decided to choose Fiserv as our partner in the field of credit card outsourcing because we share common values: innovation, professionalism, and services at the highest level. We are a bank that focuses on digital customer service channels and develops them intensively. That is why it was vital for us to acquire an innovative partner such as Fiserv. We also appreciate the company's contribution to shaping a modern cashless payment market in Poland, with emphasis on the security of card users," said Agnieszka Porębska-Kość, Member of the Management Board of Nest Bank.

In early March, the seamless migration of card data from the bank's systems to Fiserv was completed. Moreover, both cards and PIN codes remained the same and do not need to be replaced.

In addition, Fiserv will provide Nest Bank with transaction monitoring and accurate data analyses to help ensure transaction security, identify suspicious transactions, and eliminate scams and fraud.

Nest Bank specialises in financial services for micro- and small enterprises. Moreover, its offerings include a broad range of products for retail clients, such as deposit accounts and investment products. The bank meets the needs of its clients with a strategy based on innovative products and a flexible, effective approach to individual clients and entrepreneurs.

"Consumers continue to rely on the convenience of card payments, and as they conduct more activities digitally services like online card issuing will continue to meet their needs for secure, convenient payments. We are proud to welcome Nest Bank as a client as they implement these services with the current and future needs of their customers in mind," said Krzysztof Polończyk, President of First Data Polska, now Fiserv.

The bank also announced it would continue to develop its digital capabilities by introducing new services available via the Internet and mobile channels, in which it will receive full support from Fiserv.

In a world moving faster than ever before, Fiserv helps clients deliver solutions in step with the way people live and work today – financial services at the speed of life. Learn more at [fiserv.com](https://www.fiserv.com).

About Nest Bank

Nest Bank focuses on servicing micro and small enterprises as well as retail clients by providing them with ultramodern solutions facilitating everyday business and use of finance. Our business activity is guided by the idea of a "bank for the people" being a sort of digital guardian angel of corporate and family finances. From the very beginning, at Nest Bank, we put great emphasis on innovative solutions – we were one of the first to open an account by means of a video call with a consultant. Our clients can use BLIK and the most popular mobile payments – Google Pay, Apple Pay, Garmin Pay or FitBit Pay. More information visit www.nestbank.pl.

About Fiserv

First Data is now Fiserv.

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover® cloud-based point-of-sale solution. Fiserv is a member of the S&P 500® Index and the FORTUNE® 500 and is among FORTUNE World's Most Admired Companies®. Visit [fiserv.com](https://www.fiserv.com) and [follow on social media](#) for more information and the latest company news.

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