



## Interior Savings Credit Union Moves to Fiserv to Enable Digital Transformation and Expand Innovation

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*Sixty percent of Canadian credit unions over \$100 million in assets now leverage a core platform from Fiserv*

BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Interior Savings Credit Union, based in Kelowna, British Columbia, will drive innovation in an increasingly digital banking environment using technology from Fiserv.

Interior Savings Credit Union has been serving British Columbia for over 70 years and has a solid base of long-term members. In order to attract additional younger members, the credit union realized it needed a modern core platform with the capabilities to enable digital transformation. The credit union chose DNA<sup>®</sup> from Fiserv to streamline operations and enable faster access to new capabilities through the platform's open architecture and APIs.

"Our goal is to make a positive difference in our communities and enrich each member's life journey," said Kathy Conway, president and CEO, Interior Savings Credit Union. "To remain relevant to our members and continue to be an integral part of the local economy, we needed a core platform that offered the flexibility and adaptability we need to navigate future challenges and changing member preferences. DNA from Fiserv was the clear choice."

DNA is a modern core account processing platform that provides an end-to-end view of member relationships, enabling financial institutions to deliver personalized service and more relevant product offerings. The platform's open architecture makes it easier to integrate other solutions, bring products and services online quickly, and add new capabilities using downloadable DNAApps<sup>™</sup>.

As part of their technology transformation, the credit union added several other solutions from Fiserv including analytics, document management and other services to optimize its business processes and integrations around their new core platform.

"Interior Savings Credit Union plays an integral role in the communities they serve, and is leveraging technology to enhance their competitiveness and deliver a broader array of capabilities to their members," said Rob Palin, general manager, Canada, Fiserv. "With DNA, the credit union can operate more efficiently and integrate innovative products and services from any provider in order to meet the unique needs of its members."

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today – financial services at the speed of life. Learn more at [fiserv.com](#).

Additional Resources:

- Credit Union Solutions from Fiserv - [fisv.co/FiservCreditUnionSolutions](#)
- DNA from Fiserv - [fisv.co/DNA](#)

### About Interior Savings Credit Union

Interior Savings Credit Union was established in 1939 by 20 Kelowna, British Columbia citizens who wanted a financial institution that would keep their money safe, local and doing good for the community. The credit union now has over 72,000 members and assets of \$2.6 billion and continues to support the local economy, local causes and events, and its commitment to cooperative principles.

### About Fiserv

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover<sup>®</sup> cloud-based point-of-sale solution. Fiserv is a member of the S&P 500<sup>®</sup> Index and the FORTUNE<sup>®</sup> 500, and is among FORTUNE World's Most Admired Companies<sup>®</sup>. Visit [fiserv.com](#) and [follow on social media](#) for more information and the latest company news.

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