



Fiserv Named “Best in Class” Core Banking Provider by Aite Group

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Focus on API integration and user experience design highlighted as strengths

BROOKFIELD, Wis.--(BUSINESS WIRE)--Apr. 30, 2019-- A focus on API-enabled integration, responsive design and the delivery of a unified user experience have earned [Fiserv, Inc.](#) (NASDAQ: FISV) the “best-in-class” ranking among U.S. core banking system providers in a [recent report from global research and advisory firm Aite Group](#). The report explores key trends within the core system market and recognizes vendors for their strengths in critical areas. Fiserv is the only provider to achieve the best-in-class status this year.

“Success in today’s market means solutions have to be real-time, secure, efficient, and always up,” said Christine Barry, research director, Wholesale Banking, Aite Group. “Given the extreme importance being placed on user experience and the ability to more easily leverage emerging fintech capabilities within a single ecosystem, Fiserv initiatives to facilitate integration of services into the core platform, as well as deliver a similar look and feel across all of its products and services, are critical steps to equipping Fiserv clients to compete in today’s marketplace.”

The Aite Impact Matrix (AIM) evaluation, a highly governed and quantitative vendor evaluation methodology, analyzed the overall competitive position of each vendor, focusing on vendor stability, client strength, product features, and client services.

Aite Group highlighted current Fiserv initiatives, including API integration, that are making it easier to integrate Fiserv core and surround solutions with third-party offerings, while also noting that the company offers a full suite of solutions capable of meeting all or most bank and credit union needs. The Fiserv focus on user experience and responsive design to achieve a similar look and feel across its solutions was also recognized as a primary component of the overall Fiserv strategy. Taken together, these initiatives facilitate a better experience for both financial institutions and their customers.

Fiserv also received high ratings from clients for the quality of its management team and company reputation.

“Selecting a core platform provider is among the most important technology decisions a bank or credit union will ever make,” said Byron Vielehr, chief administrative officer, Fiserv. “Core platforms are the foundation from which financial institutions serve their customers, and we value the trust that our clients place in us as we work together to enable their success in a continuously changing world.”

In a world moving faster than ever before, Fiserv helps clients deliver solutions in step with the way people live and work today – financial services at the speed of life. Learn more at [fiserv.com](#).

Additional Resources

- Aite Group - AIM Evaluation: The Leading Providers of U.S. Core Banking Systems - [fisv.co/AIMevaluationcoreprocessing](#)

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences in step with the way people live and work today. For 35 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World’s Most Admired Companies® for six consecutive years, recognized for strength of business model, people management, social responsibility and innovation leadership. Visit [fiserv.com](#) and [follow on social media](#) for more information and the latest company news.

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