



Fiserv Awarded for Delivery of 'XCelent' Service to Clients

October 3, 2018

Fiserv earns high marks from bank and insurance clients using the AML Risk Manager solution, earning recognition for breadth of service and implementation

BROOKFIELD, Wis.--(BUSINESS WIRE)--Oct. 3, 2018-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that it has won the Celent XCelent Service Award. The winner was named in the report, [Solutions for Anti-Money Laundering: 2018 Transaction Monitoring ABCD Vendor View](#), and selection criteria included direct input from banking and insurance clients that use AML Risk Manager from Fiserv.

"Among the companies we evaluated in our report, Fiserv ranked highest for the breadth of service they provide clients," said Neil Katkov, PhD, Head of Risk and Compliance, Celent. "Clients gave Fiserv high marks for ongoing system support, responsiveness, project management, work completed on budget, client business knowledge and quality of support."

AML Risk Manager is an anti-money laundering (AML) solution providing advanced customer risk profiling, risk scoring, transaction monitoring and know your customer (KYC) capabilities. Built on the award-winning Financial Crime Risk Management Platform from Fiserv, organizations can also easily add other Fiserv financial crime- and fraud-related solutions for payment fraud, check fraud and customer risk profiling from a single platform.

Strengths of AML Risk Manager specifically cited by clients in the Celent report included real-time capability, comprehensiveness, scalability, flexibility, and ability to identify unusual activity across multiple silos, channels, and product lines.

"At Fiserv, we are committed to delivering superior value for our clients through leading technology, targeted innovation and excellence in everything we do," said Andrew Davies, vice president, Global Market Strategy, Financial Crime Risk Management, Fiserv. "This recognition reflects that commitment and is an even more significant honor because it is based on the positive input and experiences of the clients we serve every day."

In a world moving faster than ever before, Fiserv helps clients deliver solutions in step with the way people live and work today – financial services at the speed of life. Learn more at [fiserv.com](#).

Additional Resources:

- AML Risk Manager - [fiserv.com/risk-compliance/fraud-risk-aml-compliance-management/aml-risk-manager.aspx](#)
- AML Risk Manager for Insurance – [fiserv.com/risk-compliance/fraud-risk-aml-compliance-management/aml-risk-manager-insurance.aspx](#)
- 12 Warning Signs of Money Laundering - [fiserv.com/resources/12-warning-signs-money-laundering.aspx](#)

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World's Most Admired Companies® for five consecutive years, recognized for strength of business model and innovation leadership. Visit [fiserv.com](#) and [follow on social media](#) for more information and the latest company news.

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