

Clover Named Restaurant Smart Terminal Provider of the Year

December 11, 2020

The Strawhecker Group recognizes Clover for restaurant technology innovation, versatility

BROOKFIELD, Wis., December 11, 2020 – Clover® from Fisery. Inc. (NASDAQ: FISV), a leading provider of payments and financial services technology solutions, has been recognized as Restaurant Smart Terminal Provider of the Year by The Strawhecker Group (TSG), the largest analytics and consulting firm focused on the payments acceptance industry.

The award is part of TSG's Payments Excellence Awards, which recognize organizations that embody the vision, dedication, and demonstration of excellence in the payments world. It highlights Clover for successfully navigating industry changes to make a difference for restaurant owners and improve quality and productivity of restaurant technology

"Clover allows restaurant owners and managers to enable the touchless ordering and payment experiences consumers are demanding, engage with customers through online ordering, and manage their back office more efficiently," said Mark Schulze, co-founder of Clover. "We are proud to receive this recognition and look forward to rolling out additional innovations in 2021 that will benefit restaurateurs and the local communities they serve."

"This award highlights point-of-sale technology providers that supply restaurateurs with the critical survival tools they need to continue to operate their business now and in the future," said Mike Strawhecker, President of TSG. "The versatility of the Clover platform was unmatched by other competitors that TSG judged."

In 2020, Clover brought to market restaurant-focused innovation that helped thousands of restaurants quickly pivot to operate in an increasingly digital and contactless environment, while helping to ensure their guests felt safe and secure. These innovations include:

- Clover Online Ordering: As restaurants across the country continue to close dining rooms in the face of COVID-19, Clover Online Ordering helps them process online orders for pickup from everywhere customers search for restaurants via an existing website, through a new online ordering web page, the Clover mobile app, or The Ordering.app, now part of Google®.
- Scan to Pay:Developed to bring contactless payments into the dining room, Scan to Pay allows restaurant guests to pay a bill—and tip—in seconds with their smartphone by scanning a QR code on their bill
- Scan to Order: The Scan to Order feature equips restaurants to operate in a pandemic-conscious, digitally driven world. Guests scan a Clover-generated QR code with a smartphone camera to access a digital menu, place their orders, and securely pay, all within a completely touchless environment.
- Restaurant-specific software:New vertical-specific software allows quick-serve restaurants (QSRs) to unify front-of-house, back-of-house, and kitchen operations, while more robust software caters to single or multi-location full-service restaurants (FSRs) by further unlocking a powerful suite of functionality that includes table mapping, order/send to the kitchen from the table, Scan to Pay, and more.

Clover is a market-leading point-of-sale platform with more than one million devices distributed globally, processing more than \$130 billion in annualized payment volume. Clover is a complete business-management platform enabling businesses to maximize their operating efficiencies and grow, while allowing customers to pay using a debit or credit card or via mobile payment options such as Apple Pay®, Samsung Pay®, and Google Pay®.

In a world moving faster than ever before, Fiserv helps clients deliver solutions in step with the way people live and work today – financial services at the speed of life. Learn more at fiserv.com.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover® cloud-based point-of-sale solution. Fiserv is a member of the S&P 500® Index and the FORTUNE® 500, and is among FORTUNE World's Most Admired Companies®. Visit fiserv.com and follow on social media for more information and the latest company news.

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