

## SAFE Credit Union Extends Its 38-Year Relationship with Fiserv to Expand Member Services and Accelerate Growth

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Northern California credit union chooses leading core platform to drive innovation

BROOKFIELD, Wis.--(BUSINESS WIRE)--Dec. 3, 2019-- Fiserv. Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that SAFE Credit Union, headquartered in Folsom, California and serving the greater Sacramento region, has chosen to extend its 38-year relationship with Fiserv to increase its overall agility in today's digital banking environment.

With nearly \$3 billion in assets, SAFE Credit Union is among the nearly 150 credit unions with at least \$1 billion in assets using a core account processing platform from Fiserv. The credit union has grown exponentially since its beginnings in 1940 as a ten-member cooperative serving Army Air Corps service members. The institution's goal is to reach \$5 billion in assets by 2023.

SAFE Credit Union decided to migrate to DNA® from Fiserv to take advantage of the platform's open architecture, APIs, and holistic view of member relationships. These capabilities will allow SAFE to operate effectively and strategically as it continues to scale. The move to DNA will also help the credit union advance its business services capabilities, an important part of its long-term growth strategy. SAFE is one of the few credit unions offering business banking services in California.

"We've trusted Fiserv with our technology for many years, and thought of them first when we needed a comprehensive solution to meet our members' needs and expectations as we move into a more nimble, digital future," said Dave Roughton, president and CEO, SAFE Credit Union. "DNA and the surrounding Fiserv ecosystem provide the capabilities to let us enhance the technology that helps us give members exceptional experiences."

DNA is a modern core account processing platform with an open architecture built for collaboration, making it easier for financial institutions to integrate other solutions, bring products and services online quickly, and add new capabilities using downloadable DNAapps™. DNA provides a holistic view of member relationships that will enable SAFE Credit Union to deliver personalized service and more relevant product offerings. The platform also supports business account growth with powerful built-in commercial servicing capabilities.

"Long-term client relationships embody our commitment to serving credit unions through every stage of growth as their partner," said Vincent Brennan, president, Credit Union Solutions, Fiserv. "Every credit union has a unique strategy that must be enabled by a unique mix of technology solutions. SAFE Credit Union is growing with a focus on multiple channels and business services, and DNA is an ideal core platform to serve both individual and commercial members."

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today – financial services at the speed of life. Learn more at <u>fiserv.com</u>.

## **Additional Resources:**

- Credit Union Solutions from Fiserv fisv.co/FiservCreditUnionSolutions
- DNA from Fisery fisv.co/DNA

## **About SAFE Credit Union**

Since its founding in 1940, SAFE Credit Union, based in Sacramento, California, has made members an integral part of its vision. Over the years, the credit union has kept its focus on what really matters, putting members first, a formula that has seen SAFE grow into a leading financial institution in Northern California with nearly \$3 billion in assets and about 235,000 members. To learn more, visit <a href="www.safecu.org">www.safecu.org</a>.

## **About Fisery**

Fiserv, Inc. (NASDAQ: FISV) aspires to move money and information in a way that moves the world. As a global leader in payments and financial technology, the company helps clients achieve best-in-class results through a commitment to innovation and excellence in areas including account processing and digital banking solutions; card issuer processing and network services; payments; e-commerce; merchant acquiring and processing; and the Clover<sup>®</sup> cloud-based point-of-sale solution. Fiserv is a member of the S&P 500<sup>®</sup> Index and the FORTUNE<sup>®</sup> 500, and is among the FORTUNE Magazine World's Most Admired Companies <sup>®</sup>. Visit fiserv.com and follow on social media for more information and the latest company news.

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