

# **Fisery Debuts Mobile Cash Ordering Solution**

- CorPoint Mobile allows merchants to order cash from their financial institution via a tablet or smartphone
- Mobile application is part of CorPoint: Order Manager, which automates cash ordering and provides cash forecasting and deposit history information
- Allows financial institutions to offer their retail customers a robust cash management solution

BROOKFIELD, Wis.--(BUSINESS WIRE)-- AFP Annual Conference, Booth #225 — <u>Fiserv</u>, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today the availability of CorPoint<sup>®</sup> Mobile, a mobile application which allows merchants already using CorPoint<sup>®</sup>: Order Manager from Fiserv to now use their tablet or smartphone to order cash from their financial institution, increasing ease of accessibility and use.

Many financial institutions are outsourcing their cash vault services to third-party vendors, which requires their retail customers to use a variety of different telephone numbers, emails and web addresses when placing cash orders. This fragmentation of service has caused financial institutions to lose an important customer touch point. By using <a href="CorPoint:Order Manager">CorPoint</a>: Order Manager, all cash orders come through a bank-branded interactive voice response telephone or website. By downloading the CorPoint Mobile application from Fiserv, all of that same information is now also accessible via tablets and smartphones.

Financial institutions can offer cash forecasting, real-time credit checks, and self-service wizards for standing orders and user maintenance through the CorPoint website. And once cash orders are placed, they can be passed to third-party vaults at specified times via secure network connections. These services are now easily accessible through a smartphone or tablet with CorPoint Mobile.

"Many merchants run their businesses using mobile devices," said Louis Layton, director and product manager of treasury and logistic products, Cash & Logistics, Fiserv. "With CorPoint Mobile, merchants have an added convenience to place and review cash orders from the same tablet or smartphone they use to check-out customers and examine inventory levels."

CorPoint: Order Manager automates cash ordering and cash forecasting to increase efficiency, accountability and control while reducing merchant's risk. Order Manager enables merchants to order cash via a bank-branded Web portal, automated telephone system, and now smartphone or tablet with CorPoint Mobile. This gives merchants the tracking, forecasting, reconciliation, accountability and mobile options they need to most effectively manage their finances. It can be configured to automatically verify merchants' credit limits and balances before cash is shipped, forecast order amounts, post debit entries to merchants' accounts, track deposits and electronically pass order details to cash vault operations and armored truck providers for delivery.

#### Additional Resources:

CorPoint® Suite from Fiserv - <a href="http://www.fiserv.com/insights-optimization/cash-logistics/corpoint-cash-management.htm">http://www.fiserv.com/insights-optimization/cash-logistics/corpoint-cash-management.htm</a>

#### **About Fisery**

Fiserv, Inc. (NASDAQ: FISV) is a leading global technology provider serving the financial services industry, driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit <a href="https://www.fiserv.com">www.fiserv.com</a>.

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### **Media Relations:**

Julie Nixon Senior Public Relations Manager Fiserv, Inc. 678-375-3744 julie.nixon@fiserv.com

or

## **Additional Contact:**

Wade Coleman
Director, Public Relations
Fiserv, Inc.
678-375-1210
wade.coleman@fiserv.com

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