

PBC Credit Union Expands Fiserv Relationship With Upgrade of DataSafe and Addition of Integrated Digital Solutions

- Southern Florida credit union expands 25-plus-year partnership with Fiserv, adding mobile banking, automated lending, relationship management and accounting functionality
- Seamless integration and scalability of Fiserv solutions cited as key decision factors
- Enhanced solution suite enables credit union to deliver new member services with greater efficiency and automation

BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fiserv</u>, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that PBC Credit Union, based in West Palm Beach, Florida, has expanded its long-term relationship with Fiserv, upgrading its DataSafe[®] account processing platform and adding integrated digital solutions to enhance member services. The credit union added MobilitiTM for mobile banking, Loancierge® for Credit Unions for automated lending, WisdomTM: Accounting for comprehensive accounting and Wisdom: 5300 Call Report Assistant for call report functionality.

The credit union has also renewed its commitment to the CheckFree[®] RXP[®] electronic bill payment solution and credit and debit processing from Fiserv.

"As a key component of our credit union's growth strategy, we selected Fiserv to enhance our account processing infrastructure and integrated array of digital and mobile services," said John Deese, CCUE, President and CEO, PBC Credit Union. "Fiserv has been a trusted technology partner for more than 25 years, and as we continue to grow in assets and membership, we remain fully committed to delivering high quality financial services with increased automation and efficiency."

With approximately \$130 million in assets and 26,500 members, PBC Credit Union is focused on driving growth and member satisfaction through greater efficiency, automated lending capabilities and highly-competitive digital and mobile services. PBC Credit Union is expanding its relationship with Fiserv to enhance the member experience by providing new mobile banking functionality that can be accessed through SMS (text), mobile browsers, or a mobile application.

"Fiserv clients like PBC Credit Union rely on us for innovation, scalability, the ability to serve the diverse needs of their members and our unparalleled expertise as the leading core processing provider for America's credit unions," said Mark Sievewright, president, Credit Union Solutions, Fiserv. "As an account processing solution, DataSafe provides the foundation of PBC Credit Union's member relationships, and the addition of new digital and mobile capabilities will enable them to better serve members."

Fiserv is the U.S. market leader in account processing services for financial institutions. More than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise, including more than 2,000 credit unions. Javelin Strategy & Research named Fiserv a top ranked mobile banking provider for three consecutive years and CheckFree[®] RXP[®] is the industry's leading electronic billing and payments solution.

Additional Resources:

- DataSafe from Fiserv http://fisv.co/1lty9iD
- Mobiliti from Fisery http://fisv.co/1t0L2rZ

About PBC Credit Union

PBC Credit Union is a full service financial institution headquartered in West Palm Beach, Florida, with convenient locations throughout Palm Beach County. The credit union has been exceeding members' expectations since 1953. Membership is open to all persons who live or work in Palm Beach, Martin or St. Lucie counties, as well as those employed by associated

Select Employer Groups. For more information, visit www.pbccu.coop.

About Fisery

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE[®] magazine's World's Most Admired Companies and Forbes magazine's America's Best Employers. For more information, visit www.fiserv.com.

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Media Relations:

Ann Cave Director, Public Relations Fiserv, Inc. 678-375-4039 ann.cave@fiserv.com

or

Additional Contact:

Elizabeth McMillan
Director, Corporate Communications
Fiserv, Inc.
678-375-1119
elizabeth.mcmillan@fiserv.com

Source: Fiserv, Inc.

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