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Bank of Ceylon Upgraded its Core Banking and Front-end Teller Systems with Signature and Teller from Fiserv

- | Bank upgrades Signature core account processing platform and front-end teller system to facilitate the delivery of financial services that are in step with how people live today
- | Bank has added Communicator from Fiserv to further streamline integration between core platform and third party solutions
- | Technology upgrades provide new front-end design and enable continued ease of use and streamlined view of the customer for bank staff

SINGAPORE & BROOKFIELD, Wis.--(BUSINESS WIRE)-- [Fiserv, Inc.](#) (NASDAQ: FISV), a leading global provider of financial services technology solutions, today announced that [Bank of Ceylon](#), the largest bank in Sri Lanka, has expanded its long-term relationship with Fiserv, upgrading the Signature[®] core account processing platform and Teller front-end teller system from Fiserv. The bank has also chosen Communicator from Fiserv to further streamline the integration between Signature and third-party solutions. Bank of Ceylon chose to upgrade the Fiserv solutions to create an agile banking environment that allows them to quickly and effectively respond to customer needs.

"As a key component of our bank's vision to be 'bankers to the nation', we will continue to partner with Fiserv," said Luxaman Perera, Head of Information Technology, Bank of Ceylon. "Fiserv has been a partner for over ten years and has helped our bank improve operational efficiency and streamline branch operations with consolidated technology solutions. Our customers benefit from this partnership as we can provide faster service and bring advanced financial products to market rapidly."

With the upgrade of the Signature and Teller solutions, Bank of Ceylon now has a new front-end design that offers continued ease-of-use and a streamlined view of the customer for bank staff. On the back end, the bank now has real-time online transaction processing and streamlined end-of-day processes that save hours of manual work per day.

"Clients like Bank of Ceylon rely on Fiserv for proven innovation, scalability and the ability to serve their needs as multi-national financial institutions," said Marc Mathenz, managing director, Asia Pacific, Fiserv. "Fiserv provides the foundation that enables Bank of Ceylon to foster rewarding financial services relationships with the people of Sri Lanka, helping the bank make an impact through the delivery of financial services that are in step with the way customers live today."

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at [TheSpeedofLife.com](#).

Additional Resources

- | Bank of Ceylon - <http://web.boc.lk/>

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a leader in financial services technology, and today is among FORTUNE[®] magazine's World's Most Admired Companies and Forbes magazine's America's Best Employers. For more information, visit www.fiserv.com.

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Media Relations:

Julie Smith
Senior Manager, Public Relations
Fiserv, Inc.
+1 412-225-3182
julie.smith@fiserv.com

or

Additional Fiserv Contact:

Ann Cave
Director, Public Relations
Fiserv, Inc.
+1 678-375-4039
ann.cave@fiserv.com

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