

Me/CU Moves to Fiserv to Drive Service Efficiency and Member Engagement through Integrated Core Account Processing

- Credit union signs with Fiserv for core account processing, online and mobile banking, mobile deposits, electronic payments, lending and additional services
- Software-as-a-service (SaaS) suite will enable greater flexibility and automation to accommodate the faster pace of life today, while also helping to reduce risk
- Enhanced member experience, leading digital and mobile banking technology and Fiserv expertise are cited by credit union leaders as key benefits of partnership

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services

technology solutions, announced today that Me/CU, based in Oklahoma City, Oklahoma, has selected the Portico[®] account processing platform and an integrated suite of digital banking, payments and lending solutions from Fiserv. Me/CU will be moving to the Fiserv solutions to help gain efficiencies, enhance member engagement and support the growth of the credit union.

"We recognized that our existing core platform would not be able to evolve with us, so we decided to make a change to support our goals for growth," said Agnes Berkenbile, president and CEO, Me/CU. "We chose Fiserv because their team demonstrated an unparalleled commitment to understanding and meeting our needs."

The software-as-a-service (SaaS) suite selected by Me/CU includes Portico for core account processing, Virtual Branch[®] for online banking, Mobiliti[™] for mobile banking, Mobile Source Capture[™] for mobile deposits, CheckFree[®] RXP[®] for electronic payments, Loancierge[®] for lending automation, Wisdom[™] for accounting and call report functionality, and solutions for card processing and production. The integrated surround solutions can be managed through the core platform.

"The greater efficiency and automation we will gain with Portico will positively impact our staff, and translate into a better experience for our members," said Berkenbile.

Me/CU was founded in 1934, and currently has more than \$165 million in assets and more than 13,500 members. The credit union originally served municipal employees of Oklahoma City, and more recently, adopted a community charter to serve eight local counties. The move to Fiserv will help support Me/CU's long-term growth through a feature-rich, integrated core technology suite that delivers enhanced stability and reduced risk through a service bureau model. The Loancierge solution will enable the Me/CU loan department to automate the lending process to help drive faster decisions and greater convenience for members.

"The right technology can enable credit unions to build deeper relationships with members, while increasing service efficiency and reducing operational risk," said Mark Sievewright, president, Credit Union Solutions, Fiserv. "Our team of dedicated experts at Fiserv is uniquely positioned to help credit unions find technology that fits. Working together, we will help Me/CU engage members and achieve its growth goals."

Fiserv is the U.S. market leader in account processing services, and more than one-third of U.S. financial institutions rely on Fiserv for account processing solutions and expertise. In 2015, IDC named Fiserv as a leader in the <u>IDC MarketScape</u>: <u>North American Mobile Banking Software Solutions Vendor Assessment</u> and the <u>IDC MarketScape</u>: <u>North American Mobile Banking Payments Software Vendor Assessment</u>.</u>

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today - financial services at the speed of life. Learn more at <u>TheSpeedofLife.com</u>.

Additional Resources:

- Portico <u>http://fisv.co/1AYTixY</u>
- Mobiliti <u>http://fisv.co/1t0L2rZ</u>
- Mobile Source Capture http://fisv.co/1zo0LSF

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a global leader in financial services technology. This year, Fiserv was honored to be named a FORTUNE[®] magazine's World's Most Admired Company for the third consecutive year; in 2015 the company was

recognized among Forbes magazine's America's Best Employers. For more information, visit <u>http://www.fiserv.com</u>.

FISV-G

View source version on businesswire.com: http://www.businesswire.com/news/home/20160607005777/en/

Ann Cave Director, Public Relations Fiserv, Inc. 678-375-4039 ann.cave@fiserv.com

Elizabeth McMillan Director, Corporate Communications Fiserv, Inc. 678-375-1119 elizabeth.mcmillan@fiserv.com

Source: Fiserv, Inc.

News Provided by Acquire Media