

# Fisery Clients in Asia Pacific Recognized for Excellence with Industry Awards

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Bangkok Bank and Panin Bank receive series of accolades from Banking Technology, Asian Banking & Finance, The Asian Banker and Cards & Electronic Payments International

**SINGAPORE** and **BROOKFIELD**, **Wis.**, **21 December**, **2016** – Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today a series of recognitions for its clients in the Asia Pacific region. These accolades reflect the Fiserv commitment to innovation and enabling best-in-class results for clients and are the latest acknowledgement of the success achieved by Fiserv clients in Asia Pacific.

For initiatives executed in conjunction with Fiserv, <u>Bangkok Bank</u> was shortlisted for Best Consumer Payments Service at the 2016 Banking Technology Awards. At the Asian Banking & Finance Retail Banking Awards 2016, Bangkok Bank was awarded the Mobile Banking Initiative of the Year (Thailand), while <u>Panin Bank</u> won the Online Banking Initiative of the Year (Indonesia). At the 2016 Cards & Electronic Payments International (CEPI) Asia Awards, Bangkok Bank on Best Peer-to-Peer Payments Initiative and was highly commended for the CEPI Asia Leadership Award – Institutional, and Panin Bank was highly commended for the Best Technology Implementation – Front and Back Office Awards. Additionally, Bangkok Bank won Best Mobile Payment Project in Thailand in The Asian Banker Technology Innovation Awards Program 2016.

"We are proud to partner with leading financial institutions like Bangkok Bank and Panin Bank. It's particularly rewarding to see our clients receive accolades for their new deployments and market-leading upgrades to banking services," said Marc Mathenz, managing director, Asia Pacific, Fiserv. "Fiserv solutions help our clients create financial services experiences that are essential to everyday life."

Further details of the winning projects are included below:

#### **Bangkok Bank**

Fiserv completed a person-to-person (P2P) payment project for Thailand's leading commercial bank, Bangkok Bank, as part of its Bualuang mBanking mobile banking application. Bualuang mBanking allows customers to check account balances, manage payments and transfer money between accounts. This level of convenience enables customers to reduce their reliance on cash, facilitating the migration from a cash-based economy and encouraging macro-economic benefits for Thailand.

### **Panin Bank**

Panin Bank upgraded its internet banking, alerting and payments platform to Corillian Online™ from Fiserv. As part of the upgrade, InternetPanin provides security, convenience and ease-of-use for online banking needs, 24/7, nonstop. InternetPanin is available in both English and Indonesian languages and provides a modern look and user-friendly interface to help ensure an enjoyable online banking experience. With enhanced security features, customers can check balances, review transaction history, manage their money, transfer funds, complete foreign exchange transactions, pay people and bills and purchase cellular, utility and entertainment items via their choice of web browser.

Across Asia Pacific, Fiserv solutions are used by 80 clients in 13 countries, including some of the largest banks in Australia, Thailand, and Indonesia. Fiserv provides a range of solutions to clients through its more than 3,000 associates in the region including offices in Sydney and Singapore. Worldwide, Fiserv supports more than 13,000 clients in over 80 countries with more than 22,000 associates, and moves more than \$1.5 trillion each year on behalf of its clients.

In a world that is moving faster than ever before, Fiserv helps clients deliver solutions that are in step with the way people live and work today – financial services at the speed of life. Learn more at TheSpeedofLife.com.

### Additional Resources

- Banking Technology Awards <a href="https://awards.bankingtech.com/">https://awards.bankingtech.com/</a>
- The Asian Banker Thailand Country Awards http://www.asianbankerawards.com/thailand-awards/winners.php
- Asian Banking & Finance Retail Banking Awards <a href="http://asianbankingandfinance.net/event/abf-retail-banking-awards-2016">http://asianbankingandfinance.net/event/abf-retail-banking-awards-2016</a>
- Cards & Electronic Payments International (CEPI) Asia Summit and Awards http://www.cardsinternational.com/event/3rd-annual-cards-electronic-payments-international-cepi-asia-summit-and-awards-2016

#### **About Fisery**

Fiserv, Inc. (NASDAQ: FISV) enables clients to achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more than 30 years, Fiserv has been a global leader in financial services technology. Fiserv is a FORTUNE 500 company and this year was honored to be named a FORTUNE magazine's World's Most Admired Company for the third consecutive year. In 2015 the company was recognized among Forbes magazine's America's Best Employers. For more information, visit Fiserv.com.

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