

CompeteSM from Fiserv Adds Electronic Agreements and Multiple Payment Types to Help Health and Fitness Clubs Grow Memberships

Brookfield, Wis., June 22, 2009 - Fiserv, Inc. (NASDAQ: FISV), the leading global provider of financial services technology solutions, today announced that the next release of its Compete software is now available for health and fitness clubs of all sizes. To help clubs increase their own strength and manage their businesses more efficiently and profitably, Compete from Fiserv now includes an innovative electronic contract management feature that supports multiple contracts and multiple forms of payment for each club member, including checks, debit and credit cards.

The latest release of Compete is flexible, scalable and easily integrates with Fiserv's industry-leading electronic funds transfer (EFT) processing and world-class outsourced billing and customer service.

"Compete allows club members to maintain multiple service agreements and offer greater flexibility with different billing cycles, different due dates and different forms of payment," said Jim Parks, general manager, Club Solutions at Fiserv. "No longer do clubs have to create duplicate member records as services are added, or enforce that a member maintains the same billing cycle for all service agreements."

Additional functionality for this generation of Compete includes: the ability to capture electronic signatures; sell personal training visits as dues-related revenue with configurable expiration dates for flexibility; and assign locker dues (even if free) as a service in agreements to sync expiration dates with the agreement. In addition, Compete offers enhanced capabilities that provide exception pricing at a club level (verses corporate) for organizations with club-specific tiered pricing. Clubs can now save time and money with a new electronic statement feature that eliminates paper statements and allows members to view their personal account information through the Member Self Service feature.

Each version of Compete includes modules for check-in, point-of-sale, data entry, billing and reporting, all in a simple user interface with touch-screen capability. Compete is available in an easily updated, web-based service, enabling clubs of all sizes to be more efficient and profitable.

"Compete from Fiserv combines ease-of-use with robust back-office functionality, facilitating the gathering and reporting of information that can provide clubs with in-depth insight into their operations," said Parks. "Our 28 years of industry experience has shown that the main challenge club operators have with software is getting to the data they really need. Most solutions are difficult to use and, therefore, usually less than 50 percent of the application is leveraged. We created Compete with one goal in mind, ease-of-use, so the club operator can utilize 100 percent of their technology investment."

"Club Solutions at Fiserv has a long history of providing services to the health and fitness club industry. We offer highquality club management software designed with customer needs in mind and payment processing services at competitive prices, and our solutions complement the Fiserv solutions that the financial services industry trusts," said Parks.

Club Solutions at Fiserv, with 120 employees and offices in Webster, Texas; Dublin, Ohio; Norcross, Georgia; and Wokingham, England, provides software and services designed to meet the operational, financial and membership management needs of the health and fitness industry. Club Solutions provides over 7,500 facilities worldwide with club management software, transaction processing and outsourced member billing and data management. The complete suite of solutions offered by Club Solutions enables clubs of all sizes to grow and retain membership while maximizing revenue and minimizing day-to-day costs.

About Fiserv

Fiserv, Inc. (NASDAQ: FISV) is the leading global provider of information management and electronic commerce systems for the financial services industry, driving innovation that transforms experiences for financial institutions and their customers. Ranked No. 1 on the FinTech 100 survey of top technology partners to the financial services industry, Fiserv celebrates its 25th year in 2009. For more information, visit <u>www.fiserv.com</u>.

For more information contact:

Media Contact:

Michele Kowalik Manager, Marketing & Communications Club Solutions Fiserv, Inc. 614-564-3491 <u>michele.kowalik@fiserv.com</u>

Additional Fiserv Contact:

Ann Cave Senior Public Relations Manager Electronic Banking Services Fiserv, Inc. 678-375-4039 ann.cave@fiserv.com