

The Home Savings and Loan Company of Kenton, Ohio Moves to Fiserv to Build Service Offerings and Spark Growth

Bank chooses advanced technology to support its transformation from a thrift to a full-service commercial bank

BROOKFIELD, Wis.--(BUSINESS WIRE)-- <u>Fisery, Inc.</u> (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that it will enable The Home Savings and Loan Company of Kenton, Ohio, (HSLC) to provide a full range of customer-centric financial services, furthering the institution's transformation from a mortgage-based thrift to a growing full-service commercial bank.

HSLC will move to a new core account processing platform from Fiserv and add integrated capabilities to create a compelling experience that will help attract new customers and meet rising expectations for quick and convenient service.

"HSLC has a long history as a trusted home mortgage provider, and we're building on that history as we expand our services to be the only bank our customers need," said Chuck Dixon, president and CEO, HSLC. "We were looking for a responsive provider that could deliver flexible technology, a high level of service and fast time to market, and found that in Fiserv. This partnership will significantly speed our transformation process."

After narrowing the list of potential technology providers to a few options, the bank's leadership team began vetting each one. They determined early in the evaluation process that Fiserv and the Premier[®] core account processing platform were the right fit for the bank's needs. In addition to Premier, the bank selected a number of integrated technologies to support retail and commercial customers, including digital banking, payments and fraud prevention.

"Every department of the bank spent time making a wish list of what they would like to be able to do in the future," said Shannon Larrabee, vice president, information technology security officer, HSLC. "We are confident that the team at Fiserv and the Premier solution will help us achieve our goals, including offering more of the products and services our customers want and need."

Before making the final decision to choose Fiserv, the HSLC leadership team reached out to several other banks using the Premier platform, including organizations Dixon had become familiar with over the years. These organizations shared favorable feedback that matched the reputation of the Fiserv team and technology. The bank also found the extensive network of local banks in Ohio using Premier to be a valuable benefit.

"Getting plugged in with a strong and active user group makes us better able to perform our jobs and know the ins and outs of the technology," said Larrabee. "It's one more opportunity for us to get up to speed quickly, so we can fully utilize the technology."

"The recent and ongoing investments Fiserv is making in our technology offerings align well with HSLC's clear vision to grow and expand customer relationships," said Todd Horvath, president, Bank Solutions. "We have deep experience and a strong focus on helping financial institutions of any size compete successfully in the commercial market. We are committed to working with HSLC to deliver an excellent experience to their growing customer base."

In a world moving faster than ever before, Fiserv helps clients deliver solutions in step with the way people live and work today - financial services at the speed of life. Learn more at fiserv.com.

About The Home Savings and Loan Company of Kenton, Ohio

HSLC is Hardin County's oldest bank having been founded February 6, 1888. As a mutual financial institution, the bank is owned by its customers. HSLC offers products and services for families, individuals, businesses and organizations and is a strong supporter of community events and activities.

About Fisery

Fiserv, Inc. (NASDAQ: FISV) enables clients worldwide to create and deliver financial services experiences that are in step with the way people live and work today. For more than 30 years, Fiserv has been a trusted leader in financial services technology, helping clients achieve best-in-class results by driving quality and innovation in payments, processing services, risk and compliance, customer and channel management, and insights and optimization. Fiserv is a member of the FORTUNE® 500 and has been named among the FORTUNE Magazine World's Most Admired Companies® for four consecutive years, ranking first in its category for innovation in 2016 and 2017. For more information, visit fiserv.com.

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