

Fiserv Redesigns Corillian Online Banking to Deliver a Simplified, Tablet-Inspired User Experience

- New user interface features simple navigation and touchable objects
- Reduced complexity enhances online banking usability
- Most-used features, including balances, payments and transfers, are united on a single page

BROOKFIELD, Wis.--(BUSINESS WIRE)-- Fiserv, Inc. (NASDAQ: FISV), a leading global provider of financial services technology solutions, announced today that Corillian Online[®] ASP, an online banking solution ideal for small to mid-sized institutions, has been redesigned with a simplified, tablet-inspired user interface. In recognition of the growing number of consumers who are banking from smartphones and tablets, the new user interface is designed to resonate across multiple digital channels. Simple navigation and large touchable objects, controls and typography are highly visible and designed for access through touch interfaces.

An interactive image of the new Corillian Online ASP user interface can be viewed at: <u>http://fisv.co/1osZGTc</u>.

The redesign of Corillian Online ASP incorporates many of the same elements included in the previously redesigned licensed version of Corillian Online[®]. In addition to the tablet-influenced updates, user-centered design elements include:

- Purposeful and polished aesthetics: A modern, clean, brand-able style includes significant white space;
- Reduced complexity: The simplified page layout, navigation, task flows and content display facilitate ease of use, efficiency and confidence;
- Dedicated spaces, each doing one thing well: Each page or interaction is focused on a core task with just enough contextual functionality, creating focus and clarity for the user.

While mobile and tablet growth continues, online banking remains the most frequently utilized and most preferred channel through which consumers interact with their financial institution. Providing a seamless user experience that extends online banking across the mobile and tablet platform is critical. Corillian Online integrates with the Mobiliti[™] mobile banking solution from Fiserv to provide a complementary but distinct online banking experience.

"Digital banking platforms now need to be built around channel convergence with integration between the digital and physical channels," said David Albertazzi, Senior Analyst, Aite Group. "Financial institutions and their customers want a solution with robust consumer online banking capabilities and an intuitive, easy-to-use user interface - regardless of the channel being accessed."

Within Corillian Online ASP, the most commonly used online banking and payments functionality is surfaced together on a single page. This includes viewing balance and transaction detail, viewing and paying bills, and transferring money.

Corillian Online ASP includes a configuration module that empowers financial institutions to customize visual and operational features such as colors and account and security settings quickly, without the expense of professional service fees. The service also utilizes multi-layered security.

"Online banking continues to be the foundational experience of digital banking," said Jim Tobin, senior vice president and general manager, Digital Channels, Fiserv. "It's important to get online right, because so many other channels extend from it, and that is why we put so much thought into the redesign of Corillian Online ASP. We've combined simple navigation, a clean look and contextual functionality to create a superior user experience. The way people are interacting with their finances today is much more mobile and interconnected, and the redesign of Corillian Online ASP responds to that trend."

Corillian Online ASP is ideal for small to mid-sized institutions looking to outsource online banking functionality. "Feature Packs" automatically deliver product enhancements and new functionality in real time, eliminating the need for a more

traditional migration process to a new product version.

Additional Resources:

Corillian Online ASP - http://fisv.co/119GVZT

About Fiserv

This year, Fiserv, Inc. (NASDAQ: FISV) celebrates 30 years of leadership in financial services technology. As one of FORTUNE® magazine's World's Most Admired Companies, Fiserv is helping clients worldwide achieve best-in-class results by driving innovation in payments, processing services, risk and compliance, customer and channel management, and business insights and optimization. For more information, visit <u>www.fiserv.com</u>.

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